

TARIFF APPLICABLE TO
RESOLD AND FACILITIES BASED
COMPETITIVE LOCAL EXCHANGE TARIFF
WITHIN THE COMMONWEALTH OF PENNSYLVANIA

PROVIDED BY

NATIONSLINE NORTH, INC.

**In areas service by Verizon North, Inc., Verizon, Pennsylvania, Inc., and
United Telephone Company of Pennsylvania**

ISSUED: April 5, 2005

EFFECTIVE: August 5, 2005

ISSUED BY: Debra A. Waller, Paralegal
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CHECK SHEET

All tariff sheets are effective as of the date shown at the bottom of the respective sheet(s).
Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
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APPLICATION OF TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishings of resold and facilities based telecommunications service by **NationsLine North, Inc. (NationsLine)** to customers within the Commonwealth of Pennsylvania. NationsLine will provide facilities based service in the areas serviced by Verizon North, Inc, Verizon Pennsylvania, Inc., and United Telephone Company of Pennsylvania

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EXPLANATION OF SYMBOLS

Symbols:

The following are the only symbols used for the purposed indicated below:

- (I) - To signify increased rates
- (D) - To signify decreased rates
- (C) - To signify all other changes

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SECTION 1 – DEFINITIONS

Advance Payment – Payment of all or part of a charge required before the start of service.

Application for Service – A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Carrier to provide the communication service required.

Authorized User – A person, firm, corporation, or other entity authorized by the customer to receive or send communications

Commission – Pennsylvania Public Utility Commission, unless specifically stated otherwise.

Company - NationsLine North, Inc., NationsLine or the Company.

Competitive Local Carrier (CLC) – Denotes a common carrier that is issued the appropriate Certificate to provide local exchange telecommunications service.

Content: The data elements of the MSAG including, but not necessarily limited to, the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional (where required)
- F. Even (E), odd (O), or all (A) (applied to house numbers)
- G. Low-high range of house numbers
- H. PSAP (Public Answering Safety Point)
- I. LAT/LONG (Latitude/Longitude) where required)

Customer – The Person, or other entity that orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer-Provided Equipment: Terminal equipment, as defined herein, provided by Customer.

Demarcation Point: The premises wire demarcation point begins where the Customer’s inside wire connects to the intrabuilding network cable (INC). Where there is no INC, the demarcation point is the point of entry at Company’s entrance facility. This demarcation point separates the responsibility of the end user from that of a vendor or Company’s vendor of choice for premises wire repair and Customer Provided Equipment trouble isolation.

Exchange Carrier: Any individual, partnership, association, join-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Exchange Service: The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

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SECTION 1 – DEFINITIONS (continued)

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Host Telephone Company: The service provider that is also the telecommunications public utility that provides 911 service to the county/municipality and that houses the Automatic Location Identification (ALI/MSAG) data used for providing 911 service.

Individual Case Basis: A service arrangement in which the regulation, rates and charges are developed based on the specific circumstances of the Customer’s situation.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephone communication between a calling Station and any other Station within the local service area of the calling Station.

Local Service: Service that provides for exchange telephone communication within the local service area at rates and under regulations as provided in this Tariff.

Local Service Area: That area within which a Customer to exchange service can make telephone calls at exchange rates. A local service area may be made up of one or more central office areas or exchange areas.

Non-Recurring Charges: The on-time initial charges for services or facilities, including but not limited to charges for processing and installation, for which the Customer becomes liable at the time the Service Order is Executed.

Premises: Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings or continuous property.

(Premises) Inside Wire: Inside (premises) wire (simple wire) refers to all non system inside (premises) telephone wire on the Customer’s side of the inside wire demarcation point but does not include Customer premises equipment.

Recurring Charges: The monthly charges to the Customer for services, facilities and/or equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service of facility is available for use, unless extended by the Customer’s refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer’s acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

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SECTION 1 – DEFINITIONS (continued)

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff; but the duration of the service is calculated from the Service Commencement Date. Service Order may also be referred to as Customer Service Agreement.

Services: The Company's local telecommunications services offered to the Customer.

Station: Telephone equipment from or to which calls are place.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission that has or requests access to the county/municipality 911 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with "service provider".

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use Services provided under this tariff.

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SECTION 2 – REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

2.1.1.A The Company undertakes to furnish resold, UNE and/or facilities based intrastate telecommunications services under the terms of this tariff. Service is available 24 hours a day, seven days a week. An application for services, whether made orally or in writing, establishes the contract between the customer and the Company on the terms and conditions set forth in this tariff.

2.1.1.B The Company is responsible under this tariff only for the services provided herein. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Shortage of Equipment or Facilities

2.1.2.A The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.B The furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the Incumbent Local Exchange Carrier or other providers to the Company for resale.

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SECTION 2 – REGULATIONS (continued)

2.1.3 Terms and Conditions

- 2.1.3.A Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of one month. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates in this tariff shall be based on calendar days, unless otherwise specified. The prorating of bills for partial monthly service will be calculated on this basis.
- 2.1.3.B All payments for service are due on the date specified by the Company. If the payment is not made timely then the account can be assessed service charges in accordance with PA Code §64. Service may also be discontinued in accordance with the PA Code §64 if that balance remains unpaid after the specified due date. Service may be discontinued without notice if the customer is using the service in violation of this tariff or in violation of the law.
- 2.1.3.C At the expiration of the term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party. The customer needs to provide five (5) days written or oral notice for the termination of services. Any termination shall not relieve the Customer of the obligation to pay any charges incurred under the Agreement and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Agreement shall survive such termination.
- 2.1.3.D This tariff shall be interpreted and governed by the laws of the State of Pennsylvania.
- 2.1.3.E Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.F The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such number, or both assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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SECTION 2 – REGULATIONS (continued)2.1.4 Liability of the Company

- 2.1.4.A The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruption, delays, or errors other defects, or representations by the Company, or use of these services or damages arising out of the failure to finish the service whether caused by act or omission, shall be limited to the extension of allowances for interruptions as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.1.4.B The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings is not limited by this tariff. With respect to any other claim or suit, by a Customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof) provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.
- 2.1.4.C The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.1.4.D The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts of omissions of other common carriers or local exchange companies.
- 2.1.4.E The Company shall not be liable for any damages or losses due to the fault or negligence of, or any omission by, the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

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SECTION 2 – REGULATIONS (continued)

- 2.1.4.F The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by and other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company excluding attorney's fees. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 2.1.4.G The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof; unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participation carriers shall be deemed to be agents or employees of the Company.
- 2.1.4.H The Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff; including:
- Claims for defamation libel, slander, invasion of privacy, infringement of copyright, unauthorized use of trademark, trade name, or service mark, unfair competition; interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content, revealed to, transmitted, processed, handled, or used by the Company under this tariff;
 - Patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer and others, and;
 - All other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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SECTION 2 – REGULATIONS (continued)

- 2.1.4.I The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim.
- 2.1.4.J The company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a peculiar use, except those expressly set forth herein.
- 2.1.4.K The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 2.1.4.L No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.1.4.M Directory Errors – The Company’s liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by a Customer or any others for damages arising from errors or omissions in the directory listing the Company’s liability, if any, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred.
- 2.1.4.N When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling part, where such information can be determined to the appropriate local governmental authority responsible the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information.

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SECTION 2 – REGULATIONS (continued)2.1.5 Notice of Service – Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routing and preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.A The Company shall use reasonable efforts to make available services to qualified applicants within five (5) business days after receipt of application unless a later date is requested. The Company will notify the applicant of the expected service date. If the Company is not able to connect service on the date expected, the Company shall promptly notify the applicant of the new expected service connection date. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.B The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not nor may the Customer permit others except the ILEC to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon written consent of the Company.

2.1.6.C The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff; the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

2.1.6.C.1 the transmission of signals by Customer provided equipment or for the quality of or defects in, such transmission; or

2.1.6.C.2 the reception of signals by Customer provided equipment; or

2.1.6.C.3 network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2 – REGULATIONS (continued)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside Company's regular business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains with the company, its agents or contractors or the ILEC, as applicable.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purposes or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. Services also may not be used for any purpose for which any payment or other compensation is received by the customer except when the Customer is a duly authorized regulated common carrier.

This provision does not prohibit an arrangement between the customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.

2.2.2 The Company may require a Customer to shut down its transmission of signals after proper notice, if said transmission is causing interference to others.

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SECTION 2 – REGULATIONS (continued)

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for placing the service order and providing the name, service address, billing address, if different, and a contact name and number to be used if a problem develops in the order process.

2.3.1.A The payment of all applicable charges pursuant to this tariff.

2.3.1.B Reimbursing the Company for damages to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

2.3.1.C Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the operating environment on such premises;

2.3.1.D Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space.

2.3.1.E Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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SECTION 2 – REGULATIONS (continued)

- 2.3.1.F Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work.
- 2.3.1.G Complying with all laws and regulation applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
- 2.3.1.H Making facilities and equipment available periodically for maintenance purposes. Allowances for interruptions in service will be made in accordance with 52 PA Code §63.24.

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SECTION 2 – REGULATIONS (continued)

2.4 Customer Equipment and Channels

2.4.1 Interconnection of Facilities

- 2.4.1.A Services furnished by the Company may be connected to the services or facilities of other authorized communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers, which are applicable to such connections. Service furnished by the company is not part of a joint undertaking with such other carriers.
- 2.4.1.B Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- 2.4.1.C Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provision of this tariff.
- 2.4.1.D The Customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Company's facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

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SECTION 2 – REGULATIONS (continued)

2.5 Payment Arrangements

The Company complies with the requirements of PA Code § 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with PA Code § 64 , the regulations in PA Code § 64 will prevail.

2.5.1 Payment for Service

2.5.1.A The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or authorized users. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.B If the Customer cancels service after the connection has been established the Customer is responsible for all charges incurred by the Company to provide the connection.

2.5.1.C Taxes: The Customer is responsible for the payment of any sales, use gross receipts, excise, access or other local, state, and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions.

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SECTION 2 – REGULATIONS (continued)

2.5.2 **Billing and Collection of Charge**

The Company complies with the requirements of PA Code § 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff conflicts with PA Code § 64, the regulations in PA Code § 64 will prevail.

2.5.2.A Non-recurring charges are due and payable from the customer within 30 days after the billing date, unless otherwise agreed to in advance.

2.5.2.B The Company shall present bills for recurring charges monthly in advance of the month in which service is provided and they shall be due and payable within 30 days of the billing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

2.5.2.C When billing service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose each month will be considered to have 30 days.

2.5.2.D 1.25% late payment charge applies to any unpaid balance carried forward from one monthly bill to the next month's bill.

2.5.2.E Customers may pay for service by debit or credit card, at an authorized payment agent, or by check, unless the customer within the past year has tendered a check that has been returned unpaid to the Company by a financial institution for a reason other than banking error.

2.5.2.F Customers have 90 days (commencing 5 days after the remittance of the bill) to initiate a dispute over charges. The customer should first notify the Company of any disputed amount. If the Company does not handle the matter to the customer's satisfaction then they may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or by calling 1-800-782-1110.

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SECTION 2 – REGULATIONS (continued)

2.5.3 Discontinuance of Service

2.5.3.A The Company shall provide seven days written notice prior to suspension and ten days written notice prior to termination of service in accordance with PA Code §64. Service may be discontinued with proper notification for the following:

2.5.3.A.1 failure to make satisfactory arrangements to pay arrearages;

2.5.3.A.2 failure to post a deposit;

2.5.3.A.3 failure to meet the requirements of a payment arrangement; and

2.5.3.A.4 failure to give adequate assurance that an unauthorized use or practice will cease.

2.5.3.B If service is disconnected by the Company in accordance with PA Code §64 and later restored restoration of service will be subject to all applicable installation charges.

2.5.4 Returned Check Charge

Carrier will bill Customer a charge of \$25.00 for each check returned for insufficient or uncollected funds, closed account, or any other insufficiency or discrepancy necessitating return of the check except for bank error.

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SECTION 2 – REGULATIONS (continued)

2.5.5 Allowances for Interruptions in Service

2.5.5.A When the use of service finished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of any equipment provided by the Customer, a pro rata adjustment of the monthly Charges subject to interruption will be allowed for the service rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the company's tariffs.

2.5.5.B It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. If the Customer reports a service, facility or circuit to be inoperative but declines the release it for testing and repair, it is considered to be impaired, but not interrupted.

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SECTION 2 – REGULATIONS (continued)

2.6 Limitations on Allowances

2.6.2 No credit will be allowed for:

2.6.2.A interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer or any person using the Company's services with the Customer's permission;

2.6.2.B interruptions due to the failure or malfunction of Customer provided equipment;

2.6.2.C interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment by the Customer for the purpose of investigating and correcting interruptions;

2.6.2.D interruptions during which the Customer continues to use the service on an impaired basis;

2.6.2.E interruptions during any period when the Customer has released service to the Company for implementation of a Customer order for a change in service arrangements,

2.6.2.F interruption of service due to circumstances or causes beyond the Company's control.

2.7 Cancellation of Service

2.7.2 Cancellation of Application for Service

2.7.2.A Where cancellation of an application for service is appropriate and occurs prior to the start of service or prior to any special constructions, no charges will be imposed except for those specified below.

2.7.2.B Where, prior to cancellation by the customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply. In no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges otherwise levied against the Company that would have been chargeable if the Customer had service begun.

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SECTION 2 – REGULATIONS (continued)

2.7.3 Cancellation of Service and Customer Responsibility for Delays

2.7.3.A To cancel or terminate service once it has commenced, a customer must provide the Company with five (5) days oral or written notice.

2.7.3.B If a customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption, Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination:

- all costs, fees and expense incurred in connection;
- all Non-Recurring Charges expended by Company to establish service to Customer;
- any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- all Recurring Charges for the applicable notice period.

2.7.3.C If the customer cancels service after the service has been installed to the NID there will be no refund

2.7.3.D Customers are responsible for all delays in service due to customer equipment; inside or premise wiring. This is the wiring, which begins on the backside of the NID and takes the service to the first jack. No compensation will be provided by the company for service delays cause by these elements.

2.7.3.E Maintenance visits requested by the customer after the confirmation of dial tone at the NID may incur additional visit charges. The customer may have to agree to pay these charges before dispatch will be set up.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the company without the written consent of the other party, except that the Company may assign its rights and duties to (a) any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 – REGULATIONS (continued)

2.9 Notices and Communications

- 2.9.2 The Customer shall designate an address to which the Company shall mail or deliver all notices and other communications. The Customer may also designate a separate address where the Company should mail bills for service rendered.
- 2.9.3 The Company shall designate an address to which the Customer can mail or deliver all notices and other communications. The Company may also designate a separate address to which the Customer should mail payment on their account.
- 2.9.4 All notices or other communications required to be given by the Company pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS

3.1 Local Service Areas

3.1.1 Service Area Maps

The Company's service territory will mirror that of Verizon Pennsylvania, Inc., Verizon North, Inc., and United Telephone Company of Pennsylvania, therefore, its service area maps will mirror the maps that these providers currently have on file with the Commission.

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3.1.2 Local Exchange Areas

The Company will provide services that mirror the exchange areas of Verizon Pennsylvania, Inc., Verizon North, Inc. United Telephone Company of Pennsylvania:

Adams, Albion, Allegheny,	Coatesville, Collegetown,	Glenmoore, Glenwillard,
Allentown, Alexandria,	Connellsville, Coudersport	Guys Mills, Graysville,
Aliquippa, Altoona,	Cochran, Columbia,	Green Lane, Greencastle,
Ambridge, Annville,	Colver, Concord, Conewago,	Greene, Greenfield,
Antrim, Apollo, Ashland,	Conneaut Lake,	Greenville, Greenwood,
Austin, Avella, Avis,	Conneautville,	Greensboro, Greensburg,
Avondale Arendtsville,	Connoquenessing, Convoy,	Grove City, Guilford,
Armagh, Armstrong, Ayr,	Cooke, Core, Corsica,	Halifax, Hamburg, Hamilton,
Bald Eagle, Baden,	Cranderry, Cresco,	Hamlin, Hanover,
Barnesboro, Bath, Beale,	Cresson, Cromwell,	Harleysville, Harrisburg,
Beaver, Beaver Falls,	Cumberland, Cumberland	Harrison, Harrison City,
Bedford, Bedminster, Beech	Valley, Curtin Spring,	Harrisville, Hastings,
Creek, Belfast, Belle Vernon,	Curwensville, Danville,	Hawley, Hawthorn, Hazleton,
Bellefonte Bellwood,	Darlington, Dauphin,	Hazen, Hellertown,
Bendersville, Bentleyville,	Dawson, Dayton, Delmont,	Heidlersburg, Herminie,
Berwick, Bessemer,	Delaware, Derry, Donegal,	Highland, Hollidaysburg,
Bethlehem, Big Run,	Donora, Downingtown,	Homer City, Honesdale,
Biglerville, Black Lick,	Doylestown, Dickinson,	Honey Brook, Hookstown,
Blacksville, W. Va., Blain,	Driftwood, Dublin, DuBois,	Houtzdale, Houston, Howard,
Blair, Blairsville, Bloomfield,	Duncannon, Eagle, Easton,	Howe, Hopewell, Houtzdale,
Bloomsburg, Boalsburg,	East Brady, East Butler, East	Hovey, Hughesville,
Bobtown, Bolivar,	Donegal, East Hempfield,	Hummelstown, Huntingdon,
Bonneauville, Bradford,	East Lackawannock, East	Hundred, W. VA, Hyndman,
Brady, Brady Bend, Brave,	Palestine, East Providence,	Imperial, Indiana, Jackson,
Broad Top, Brockway,	East St. Clair, Eau Claire,	Jeannette, Jefferson, Jermyn,
Brookville, Browns,	Evans City, Ebensburg,	Jersey Shore, Jim Thorpe,
Brownsville, Bruin, Brush	Elderton, Eldred, Elizabeth,	Johnsonburg, Juniata, Kane,
Creek, Buffalo, Buckingham,	Elizabethtown, Ellwood City,	Karns City, Kemblesville,
Burgettstown, Bushkill,	Elysburg, Emlenton,	Kennett Square, Kersey,
Butler, California,	Emporium, Endeavor, Enon	Kimmell, King, Kingston,
Callensburg, Callery,	Valley, Erie, Everett, Export,	Kittanning, Knox, Kulpmont,
Canonsburg, Cambridge	Exton, Fairchance, Fairfield,	Kutztown, Lake Ariel, Lake
Springs, Carbondale,	Fairview, Falls Creek,	Como, Lamar, Lancaster,
Carlisle, Carmichaels,	Farmington, Fannett, Fayette,	Landenberg, Landisburg,
Carroll, Carroll Valley,	Fayette City, Fermanagh,	Landisville, Lansdale,
Carrolltown, Carversville,	Finleyville, Fleetwood, Ford	Lansford, Latimore, Latrobe,
Cassville, Catasauqua,	City, Forward, Foxburg,	Lawrence, Lebanon,
Catawissa, Catherine,	Frackville, Franklin,	Leechburg, Leeper,
Center Point, Centre, Centre	Freedom, Freeland,	Lehigh, Lenape,
Hall, Chambersburg,	Frenchville, Franklin,	Letterkenny, Lewistown,
Charleroi, Cherry City,	Fredericktown, Fredonia,	Liberty, Licking Creek,
Cherry Tree, Cherry Valley,	Freedom, Fulton, Furnace,	Lincoln, Lincolnville,
Chester Springs Center,	Galesburg, Galetton,	Ligonier, Line Lexington,
Chicora, Clairton, Clarion,	Germany, Gettysburg,	Linesville, Littlestown,
Clay, Claysville, Clearfield	Girard, Girardville, Glasgow,	Liverpool, Lock Haven,
Clearfield, Clinton, Clymer,	Glen Campbell,	Lords Valley, Lowellville,
Coaldale, Coalport,		Londonderry, Lower

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Frankford, Lower Mifflin, Ludlow, Lurgan, Luthersburg, Madison, Mahaffey, Mahanoy City, Manheim, Mann, Manns Choice, Manor, Marchand, Marienville, Marianna, Marietta, Marion Center, Marion, Marklesburg, Martinsburg, Marysville, Masontown, McAdoo, McClellandtown, McConnellsburg, McDonald, McMurray, McSherrystown, McVeytown, Meadville, Mechanicsburg, Menallen, Menno, Mendenhall, Mercer, Mercersburg, Metal, Middlesex, Middletown, Midland, Midway, Mifflin, Mifflintown, Milford, Mill Hall, Miller, Millerstown, Millersville, Millheim, Millville, Milton, Minersville, Monessen, Monongahela, Monroe, Mont Alto, Montgomery, Mountaintop, Mount Carmel, Mount Gretna, Mt. Holly Springs, Mount Jewett, Mount Joy, Mt. Morris, Mt. Morris, W. VA, Mount Pleasant, Mount Pocono, Mount Union, Mountville, Moosic, Morrisville, Mortonville, Moscow, Muddy Creek, Muncy, Nanticoke, Nazareth, Napier, Nesquehoning, New Alexandria, New Bethlehem, New Bloomfield, New Buffalo, New Castle, New Florence, New Freeport, New Hope, New Kensington, New Oxford, New Philadelphia, New Salem, New Paris, Newfoundland, Newburg, Newtown, Newville, North East, North Middleton, North Newton, North Wales, North Woodbury, Northampton,

Northumberland, Numidia, Oakdale, Oakland, Olyphant, Orwigsburg, Osceola Mills, Oxford, Oil City, Oliver, Orbisonia, Orrstown Oxford, Palmyra, Paradise, Paris, Parker, Parker City, Parkesburg, Parkwood, Patton, Penfield, Penn, Pennsburg, Perkasio, Perry, Perryopolis Petrolia, Peters, Philipsburg, Phoenixville, Pine, Pittston, Plain Grove, Pleasantville, Plumsteadville, Plymouth, Port Allegany, Point Marion, Port Matilda, Port Royal, Porter, Portersville, Portage, Pottstown, Pottsville, Prospect, Pughtown, Punxsutawney, Quakertown, Quincy, Rapho, Rainsburgs, Reading, Renovo, Republic, Rew, Reynoldsville, Rices Landing, Richeyville, Richland, Ridgeway, Riegelsville, Rimersburg, Roaring Spring, Rochester, Rockhill, Rockland, Rogersville, Roulette, Royersford, Rural Valley, Russell, Rye, Saegertown, Saint Clair, St. Clairsville, St. Marys, St. Petersburg, Saint Thomas, Salem, Saltillo, Sandy Lake, Saville, Saxton, Scenery Hill, Schuylkill Haven, Schellsburg, Schwenksville, Scott, Scottdale, Scranton, Scrubgrass, Shade Gap, Shamokin, Sharon, Sharpsville, Sheakleyville, Sheffield, Shenandoah, Shippensburg, Shippenville, Shirley, Shirleysburg, Sigel, Slatinton, Sligo, Slippery Rock, Smethport, Smithfield, Smiths Ferry, Smock, Snake Hill, Snow Shoe, Snyder, Somerset, Souderton, South

Londonderry, South Middleton, South Newton, South Woodbury, Southampton, Southwest, Spring Valley Run, Spring Mills, Springdale, Springtown, Spartansburg, Spraggs, Spring, Springfield, Spruce Hill, State College, Straban, Strasburg, Strattanville, Stroudsburg, Sugar Creek, Sugar Grove, Summerville, Sunbury, Susquehanna, Sykesville, Tamaqua, Tarentum, Taylor, Templeton, Thompsontown, Three Springs, Tidioute, Timblin, Tionesta, Titusville, Toboyn, Todd, Townville, Tuscarora, Turbotville, Tyrone, Ulysses, Union, Uniontown, Unionville, Upper Black Eddy, Upper Frankford, Upper Mifflin, Vandergrift, Venango, Venus, Volant, Wallenpaupack, Walker, Wampum, Warren, Warriors Mark, Washington, Washingtonville, Watsontown, Watts, Waynesboro, Waynesburg, Weatherly, Weedville, West Alexander, West Chester, West Donegal, West Grove, West Franklin, West Hempfield, West Liberty, West Manheim, West Middlesex, West Newton, West Pennsboro, West Springfield, West Sunbury, Westford, Westtown, Wheatfield, White Haven, Wilcox, Wilkes-Barre, Williamsburg, Williamsport, Wilmington, Winburne, Woodbury, Woodbury, Woolrich, Worth, Worthington, Wycombe, Wyoming, Yardley,

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York, York Springs,
Youngsville, Youngwood,

Zelienople

SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.2 Local Calling Area

Exchange	Local Calling Area		Exchange	Local Calling Area	
Airville	Airville Brogue Delta Red Lion		Altoona	Altoona Bellwood Cresson Hollidaysburg Tyrone	
Allensville	Allensville Belleville Huntingdon Lewistown		Ambler	Ambler Cheltenham Conshohocken Elkins Park Flourtown Hatboro	Jenkintown King of Prussia North Wales Norristown Warrington Willow Grove
Alexandria	Alexandria Huntington McConnellstown		Ambridge	Aliquippa Ambridge Baden Glenwillard Pittsburgh Zone 16	
Aliquippa	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Zone 16 Rochester		Annville	Annville Hershey Jonestown Lebanon Mount Gretna Palmyra	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Emmaus Hellertown Kutztown Nazareth	New Smithville New Tripoli Northampton Riegelsville Slatington Springtown Coopersburg (Cooperstown) Ironton (Ironton) Topton (Conestoga)	Altoona	Altoona Bellwood Cresson Hollidaysburg Tyrone	

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Ambler	Ambler Cheltenham Conshohocken Elkins Park Flourtown Hatboro Jenkintown King of Prussia	North Wales Norristown Warrington Willow Grove	Avella	Avella Burgettstown Washington	
Ambridge	Aliquippa Ambridge Baden Glenwillard Pittsburgh Zone 16		Avis	Avis Jersey Shore Lock Haven Woolrich	
Annville	Annville Hershey Jonestown Lebanon Mount Gretna Palmyra		Avondale	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford	Unionville West Chester West Grove Westtown Hockessin & Wilmington, DE (Verizon)
Ardmore	Ardmore Brookmall Bryn Mawr Conshohocken Cynwyd Havertown Larchmont Manoa Narberth Newton Square Philadelphia Zone 2 Wayne		Avonmore	Avonmore Saltsburg Vandergrift Apollo (Alltel)	
Austin	Austin Coudersport		Baden	Aliquippa Ambridge Baden Rochester	

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Exchange	Local Calling Area	Exchange	Local Calling Area
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	Beech Creek	Beech Creek Howard Locak Haven Mill Hall
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	Belle Vernon	Belle Vernon California Charleroi Donora Fayette City Monessen Monongahela Perryopolis West Newton
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople Darlington & Enon Valley (Alltel)	Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College Howard (United) Zion (United)
Beaverdale	Beaverdale Johnstown South Fork	Belleville	Allensville Belleville Lewistown Reedsville
Bedford	Bedford Charlesville Everett Fishertown Osterburg Schellsburg	Bellwood	Altoona Bellwood Tyrone
Bedford Valley	Bedford Bedford Valley Hyndman	Berlin	Berlin Meyersdale Rockwood Somerset Stoystown
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown Ferndale (Commonwealth)	Berwick	Berwick Bloomsburg Shickshinny & Wapwallopen (Commonwealth)

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Exchange	Local Calling Area		Exchange	Local Calling Area
Bessemer	Bessemer New Castle		Blain	Blain East Waterford Loysville
Bethayres-Huntington Valley	Bethayres Cheltenham Churchville Elkins Park Featerville Hatboro	Huntington Valley Jenkintown Philadelphia Zone 4 Warrington Willow Grove	Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth	Northampton Riegelsville Slatington Springtown Coopersburg (Coopersburg) Ironton (Ironton)	Bloomberg	Berwick Bloomberg Catawissa Danville Millville Numidia Washingtonville Orangeville (Commonwealth)
Big Run	Big Run Punxsutawney		Blue Ridge Summit	Blue Ridge Summit Waynesboro Highfield, MD (Verizon MD)
Biglerville	Biglerville Gettysburg York Springs		Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College
Black Lick	Black Lick Blairsville Homer City Indiana			
Blacktown	Blacktown Plain Grove Volant Grove City Mercer			

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Exchange	Local Calling Area	Exchange	Local Calling Area	
Bolivar	Blairsville Bolivar New Florence	Bryn Mawr	Larchmont Ardmore Bryn Mawr Broomall Conshohocken	Cynwyd Narbeth Newton Square Wayne
Boswell	Boswell Hooversville Johnstown Somerset Stoystown	Buckingham	Buckingham Carversville Doylestown New Hope Philadelphia Zone 45 Wycombe	
Bradford	Bradford Eldred Mount Jewett Rew Smethport Duke Center (Armstrong Tel Co.) Limestone, NY (Verizon NY)	Burgettstown	Avella Burgettstown McDonald Paris Midway (Alltel Tel. Co.) Murdocksville (Murdocksville)	
Bristol	Bristol Cornwell Heights Eddington Langhorne Levittown Morrisville Yardley	Bushkill	Bushkill Lords Valley Stroudsburg Stroudsburg, NJ (Verizon, NJ)	
Brogue	Airville Brogue Red Lion York	Butler	Butler Chicora Connoquenessing Meridan	Nixon Prospect West Sunbury
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	California	Belle Vernon Brownsville California Charleroi Fayette City	
Bruin	Bruin Chicora North Washington Parker Petrolia	Cambridge Springs	Cambridge Springs Edinboro Meadville Saegertown (Alltel)	

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Exchange	Local Calling Area	Exchange	Local Calling Area
Canonsburg	Canonsburg McDonald McMurray Pittsburgh Zone 13 Washington Hickory (Hickory Tel. Co.)	Carversville	Bedminster Buckingham Carversville Doylestown Dublin New Hope Plumsteadville Wycombe
Carbondale	Carbondale Jermyn Olyphant Scranton	Catasauqua	Allentown Bath Bethlehem Catasauqua Easton Hellertown
Carlisle	Carlisle Mount Holly Springs Newville	Catawissa	Bloomsburg Catawissa Danville Elysburg Numidia
Carrolltown	Barnesboro Carrolltown Edensburg Hastings Patton	Center Point	Center Point Collegeville Harleysville Lansdale North Wales Schwenksville

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Exchange	Local Calling Area	Exchange	Local Calling Area
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	Charlesville	Bedford Charlesville Everett
Central City	Berlin Central City Johnstown Somerset Windber	Cherry Tree	Barnesboro Cherry Tree Glen Campbell
Chambersburg	Chambersburg Fayetteville Marion Saint Thomas	Chester	Chester Chester Heights Darby Media Ridley Park Sharon Hill Swathmore
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Monessen Monongahela	Chester Heights	Chester Chester Heights Media

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Exchange	Local Calling Area		Exchange	Local Calling Area
Chester Springs	Chester Springs Eagle Exton Paoli Phoenixville Pughtown Royersford		Claysburg	Altoona Claysburg Hollidaysburg Osterburg Roaring Spring
Chicora	Bruin Butler Chicora North Washington Petrola		Claysville	Claysville Washington West Alexander
Churchville- Feasterville	Bethayres Cornwells Heights Churchville Eddington Feasterville Hatboro Huntingdon Valley	Langhorne Newton Philadelphia Zone 4 Warrington Willow Grove Wycombe	Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne
Clairton	Clairton Elizabeth Pittsburgh Zone 10 Pittsburgh Zone11		Clearville	Bedford Clearville Everett
Clarion	Clarion Leeper Knox (Alltel) Shippenville (Alltel) Sligo (Alltel) Strattanville (Alltel)		Clintonville	Clintonville Franklin Wesley

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Exchange	Local Calling Area		Exchange	Local Calling Area
Clymer	Clymer Indiana		Confluence	Confluence Rockwood Salisbury
Coatesville	Avondale Coatesville Downingtown Eagle Exton Glenmoore Honey Brook Kennett Square	Lenape Mortonville Parkersburg Unionville West Chester West Grove Westtown	Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown
Collegeville	Center Point Collegeville Conshohocken Green Lane Harleysville King of Prussia Lansdale	North Wales Phoenixville Pottstown Royersford Schwenksville Souderton Valley Forge	Connoquenessing	Butler Connoquenessing Evans City Meridan Nixon Prospect
Columbia	Columbia Elizabethtown Lancaster Marietta Mount Joy Mountville Wrightsville		Conshohocken	Ambler Ardmore Bryn Mawr Center Point Collegeville Conshohocken Flourtown King of Prussia Norristown Philadelphia Zone 3 Wayne

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Exchange	Local Calling Area	Exchange	Local Calling Area
Cooperstown	Coopertown Franklin Oil City	Darby-Ridley Park-Sharon Hill	Chester Darby Lansdowne Philadelphia Zone 2 Ridley Park Sharon Hill Swathmore Upper Darby
Corry	Corry Spartansburg Union City Wattsburg	Dauphin	Dauphin Halifax Harrisburg Zone 1
Coudersport	Austin Coudersport Roulette Ulysses	Davidsville	Davidsville Johnstown
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	Dawson	Connellsville Dawson Perryopolis Scottdale
Cresson	Altoona Cresson Edensburg Hollidaysburg Portage	Delta	Airville Delta Fawn Grove Cardiff, MD (Verizon, MD)
Curwensville	Clearfield Curwensville Mahaffey	Derry	Blairsville Derry Greensburg Latrobe
Cynwyd-Narbeth	Ardmore Bryn Mawr Cynwyd Narbeth Philadelphia Zone 2 Philadelphia Zone 3	Dillsburg	Dillsburg Dover Harrisburg Zone 1 Mechanicsburg
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	Donora	Belle Vernon Charleroi Donora Elizabeth Monessen Monongahela

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Dover	Dillsburg Dover East Berlin Manchester York		DuBois	DuBois Reynoldsville Sykesville Brockway (Alltel) Luthersburg (Alltel) Penfield (Alltel)	
Downingtown	Chester Springs Coatesville Downingtown Eagle Exton Glenmoore Honey Brook	Lenape Mortonville Paoli Pughtown West Chester Westtown	Duncannon	Duncannon Harrisburg Zone 1 Marysville New Bloomfield Newport	
Doylestown	Buckingham Carversville Doylestown Dublin Line Lexington Plumsteadville Warrington Wycombe		Eagle	Chester Springs Coatesville Downingtown Eagle Exton Glenmoore	Paoli Phoenixville Pughtown Royersford West Chester
Dry Run	Chambersburg Dry Run		East Berlin	Dover East Berlin York Hanover (Sprint) New Oxford	
Dublin	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perkasie Plumsteadville Quakertown Souderton		East Waterford	Blain East Waterford Mifflintown Pot Royal	

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Exchange	Local Calling Area		Exchange	Local Calling Area
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown	Upper Black Eddy Bloomsbury, NJ (Verizon, NJ) Phillipsburg, NJ (Verizon, NJ)	Edinboro	Cambridge Springs Edinboro Erie McKean
Eddington-Cornwells Heights	Bristol Churchville Cornwells Heights Eddington Featerville Langhorne Philadelphia Zone 4		Eldred	Bradford Eldred Port Allegheny Rew Smethport Duke Center (Armstrong)
East Palestine	East Palestine, PA East Palestine, OH (Ameritech) New Waterford, OH (Ameritech) Rogers, OH (Ameritech)		Elizabeth	Clairton Donora Elizabeth Monongahela Pittsburgh Zone 10 Pittsburgh Zone 11
Eau Claire	Eau Claire Emlenton Foxburg North Washington Parker		Elizabethtown	Elizabethtown Columbia Hershey Lancaster Landisville Marietta Mt. Joy Middletown
Ebensburg	Carrolltown Cresson Ebensburg Nanty-Glo Johnston Colver (Alltel.)		Ellwood City	Beaver Falls Ellwood City New Castle Wampum Zelienople Portersville

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Exchange	Local Calling Area	Exchange	Local Calling Area	
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin	Everett	Bedford Breezewood (Frontier) Clearville Everett	
Emlenton	EauClaire Emlenton Foxburg Parker Rockland (Alltel)	Exton	Chester Springs Coatesville Downingtown Eagle Exton Glenmoore	Lenape Mortonville Paoli Pughtown West Chester Westtown
Erie	Edinboro Erie Fairview Girard McKean North East Waterford Wattsburg	Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Endeavor	Endeavor Tidioute Tionesta	Fairfield	Fairfield Gettysburg Emmitsburg, MD (Verizon, MD)	
Evans City	Butler Connoquenessing Criders Corners (North Pittsburgh) Evans City Nixon Zelienople	Fairview	Erie Fairview Girard McKean	

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Exchange	Local Calling Area	Exchange	Local Calling Area
Farmington	Farmington Uniontown	Fleetwood	Fleetwood Kutztown Reading Leesport (Commonwealth) Oley (Conestoga) Topton (Conestoga)
Fawn Grove	Delta Fawn Grove Stewartstown Jarrettsville, MD (NXXs 692 & 941) & Cardiff, MD (Verizon MD)	Flourtown	Ambler Conshohocken Cheltenham Elkins Park Flourtown Jenkintown Philadelphia Zone 3
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	Foxburg	Eau Clairs Emlenton Foxburg Parker
Fayetteville	Chambersburg Fayetteville	Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah
Finleyville	Finleyville McMurray Monongahela Pittsburgh Zone 11 Pittsburgh Zone 12	Franklin	Cooperstown Franklin Oil City
Fishertown	Bedford Fishertown Osterburg Schellsburg	Freeland	Freeland Hazleton McAdoo Weatherly White Haven

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Exchange	Local Calling Area	Exchange	Local Calling Area	
Frenchville	Clearfield Frenchville Phillipsburg Snow Shoe Winburne	Glen Rock	Glen Rock Jefferson Loganville Stewartstown York	
Galeton	Galeton			
Gettysburg	Biglerville Fairfield Gettysburg	Glenmoore	Chester Springs Coatesville Downingtown Eagle Exton Glenmoore	Honey Brook Parkesburg Pughtown Green Hills (Conestoga) Morgantown (Conestoga)
Greencastle	Chambersburg Greencastle Marion Waynesboro	Glenwillard	Aliquippa Ambridge Glenwillard Pittsburgh Zone 15 Pittsburgh Zone 16	
Girard	Erie Fairview Girard	Grand Valley	Grand Valley Pleasantville Titusville Youngsville	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg	Perkasie Quakertown Schwenksville Souderton Sassmansville (Conestoga)
Glen Campbell	Barnesboro Cherry Tree Glen Campbell			

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Exchange	Local Calling Area	Exchange	Local Calling Area	
Greensburg	Greensburg Herminie Jeanette Latrobe Youngwood Delmont (Alltel) Kecksburg (Alltel) New Alexandria (Alltel)	Hanover	Hanover Littlestown New Oxford Jefferson (Alltel)	
Greenville	Greenville Sharpsville Sheakleyville (Alltel) Transfer (Pymatuning)	Harleysville	Center Point Collegeville Green Lane Harleysville Lansdale Line Lexington	North Wales Perkasie Philadelphia Zone 30 Schwenksville Souderton
Grove City	Grove City Mercer Blacktown Harrisville Wesley (Verizon)	Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hershey Hummelstown	Mechanicsburg Middletown Shellsville Lewisberry (Commonwealth) Marysville
Halifax	Dauphin Halifax Harrisburg Zone 1 Elizabethville (Commonwealth) Millersburg (Commonwealth)			
Hamburg	Hamburg Reading Kempton (Verizon) Leesport (Commonwealth)	Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hershey Hummelstown Middletown	
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	Harrisville	Harrisville Plain Grove Portersville Slippery Rock Volant West Sunbury Grove City Wesley (Alltel)	

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Exchange	Local Calling Area	Exchange	Local Calling Area
Hatboro	Ambler Bethayres Cheltenham Churchville Elkins Park Feasterville Hatboro Huntington Valley Jenkintown Langhorne Warrington Willow Grove	Hellertown	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown
Hastings	Barnesboro Carrolltown Hastings Patton	Herminie	Greensburg Herminie Jeanette Pittsburgh Zone 23
Havertown-Manoa	Ardmore Broomall Havertown Lansdowne Manoa Larchmont Newton Square Philadelphia Zone 2 Swarthmore Upper Darby	Hershey	Annville Elizabethtown Harrisburg Hershey Hummelstown Lebanon Middletown Palmyra Shellsville Steelton
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	Hewitt	Hewitt State Line, PA Cumberland, MD; Flintstone, MD & Oldtown, MD (Verizon, MD) Ridgley, WV (Verizon WV)
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven Conynham-Drums (Commonwealth) Nuremburg (Commonwealth)	Hollidaysburg	Altoona Cresson Hollidaysburg
		Homer City	Black Lick Blairstown Homer City Indiana

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Exchange	Local Calling Area	Exchange	Local Calling Area
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack Beach Lake (Verizon) Galilee (Verizon) Pleasant Mount (NorthEastern) South Canaan (South Canaan) Waymart (South Canaan Tel. Co.)	Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hershey Hummelstown Middletown Palmyra Shellsville
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg Green Hills (Conestoga) Morgantown (Conestoga)	Huntington	Alexandria Huntington Mount Union Marklesburg McConnellstown
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry Chester, WV (Verizon WV) East Liverpool, OH (Ameritech)	Hyndman	Bedford Bedford Valley Hyndman
Hooversville	Boswell Hooversville Johnstown Stoystown Somerset	Ickesburg	Ickesburg Loysville Millerstown New Bloomfield Newport Port Royal
Hopewell	Everett Hopewell Saxton	Imperial	Imperial McDonald Oakdale Pittsburgh Zone 14.b Pittsburgh Zone 15 Murdocksville (Armstrong)
Houtzdale	Houtzdale Osceola Mills Phillipsburg		
Howard	Beech Creek Bellefonte Howard State College Zion		

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Exchange	Local Calling Area	Exchange	Local Calling Area
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood Elderton (Alltel)	Jermyn	Carbondale Chapman Lake Jermyn Olyphant Scranton
Jeannette	Greensburg Herminie Jeannette Pittsburgh Zone 23 Harrison City (Alltel)	Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich Oval (PA Tel. Co.)
Jefferson	Glen Rock Jefferson Hanover Spring Grove York	Jim Thorpe	Jim Thorpe Leighton Nesquehoning Weatherly White Haven
Jenkintown (Cheltenham-Elkins Park-Jenkintown)	Ambler Bethayres Cheltenham Elkins Park Flourtown Hatboro Huntingdon Valley Jenkintown North Wales Willow Grove	Johnstown	Beaverdale Davidsville Johnstown Nanty-Glo Seward South Fork Windber

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Kane	Kane Ludlow Mount Jewett		King of Prussia Norristown-King of Prussia	Ambler Center Point Collegeville Conshohocken Harleysville King of Prussia Lansdale	North Wales Norristown Phoenixville Royersford Schwenksville Valley Forge Wayne
Kemblesville	Avondale Kemblesville Kennett Square Landenberg Mendenhall	Oxford Unionville West Grove Hockessin, DE & Newark, DE (Verizon DE)	Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth	Wilkes-Barre Wyoming Center Moreland; Dallas; Harveys Lake & Trucksville (Commonwealth)
Kennett Square	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall	Mortonville Unionville West Chester West Grove Westtown Hockessin, DE & Wilmington, DE (Verizon DE)	Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
			Kutztown	Allentown Fleet Wood Kempton Kutztown Reading Topton (Conestoga)	

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant	Scranton Wallenpaupack South Canaan & Waymart (South Canaan Tel. Co.)	Landenberg	Avondale Kemblesville Kennett Square Landenberg Lanape Mendenhall Oxford	Unionville West Chester West Grove Westtown Hockessin, DE; Newark, DE & Wilmington, DE (Verizon DE)
Lake Como	Lake Como		Langhorne Exchange	Bristol Churchville Cornwell Heights Eddington Feasterville	Langhorne Levittown Morrisville Newtown Yardley
Lancaster	Lancaster Landisville Millersville Mount Joy Mountville New Holland Strasburg	Intercourse (Frontier) Leola (Frontier) Lititz (D&E) Manheim (D&E) (Frontier) Quarryville (Commonwealth) Rawlinsville (Commonwealth)	Lansdale	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
			Lansdowne-Upper Darby	Darby Havertown Lansdowne Manoa Ridley Park Sharon Hill Swathmore UpperDarby	

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Larchmont-Broomall- Newtown	Ardmore Berwyn Broomall Berwyn Bryn Mawr Havertown Larchmont	Malvern Manoa Media Newtown Square Paoli Swathmore Wayne	Lempe	Avondale Coatesville Downingtown Exton Kennett Square Lempe Landenburg Lenape	Mendenhall Mortonville Philadelphia Zone 10 Philadelphia Zone 28 Unionville West Chester West Grove Westtown
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier Kecksburg (Alltel) New Alexandria (Alltel)		Levittown	Bristol Langhorne Levittown Morrisville Newtown Yardley	
Lebanon	Annville Frystown Hershey Jonestown Lebanon Mt. Gretna Myerstown Palmyra Schaefferstown		Lewiston	Lewiston McVeytown Belleville Mifflintown Port Royal Reedsville	
Leeper	Clarion Leeper Marienville		Ligonier	Latrobe Ligonier Stahlstown (Laurel Highland)	
Leighton	Jim Thorpe Lehighton Nesquehoning		Lincolnton	Lincolnton Union City Spartansburg Townville (Alltel)	
			Line Lexington	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Zone 45 Souderton	

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Exchange	Local Calling Area		Exchange	Local Calling Area
Littlestown	Gettysburg Hanover Littlestown New Oxford Silver Run, MD (Verizon MD)		Loysburg	Loysburg Martinsburg Roaring Spring
Liverpool	Liverpool Millerstown Newport		Loysville	Blain Ickesburg Loysville New Bloomfield
Lock Haven	Avis Jersey Shore Lock Haven Woolrich Beech Creek Mill Hall		Ludlow	Kane Ludlow
Loganville	Glen Rock Loganville Red Lion York		Mahaffey	Mahaffey Curwensville
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack		Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua Lakewood (Alltel)
Lowellville	Bessemer Lowellville New Castle Lowellville, OH (Ameritech)	Hubbard, OH (Ameritech) North Lime, OH (Ameritech) Youngstown, OH (Ameritech)	Manchester	Dover Manchester York
			Marchland	Marchland Punxsutawney

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Exchange	Local Calling Area	Exchange	Local Calling Area
Marienville	Leeper Marienville	McAlisterville	McAlisterville Mifflintown Port Royal Richfield Thompsontown
Marietta	Columbia Elizabethtown Lancaster Marietta Mt. Joy Mountville	McConnellsburg	McConnellsburg
Marion	Chambersburg Greencastle Marion	McConnellstown	Alexandria Huntingdon Mount Union Marklesburg McConnellstown
Marion Center	Indiana Marion Center	McDonald	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Zone 13 Midway (Alltel)
Marklesburg	Marklesburg McConnellstown Huntingdon	McKean	Edinboro Erie Fairview McKean
Martinsburg	Altoona Hollidaysburg Loysburg Martinsburg Roaring Spring Williamsburg	McMurray	Canonsburg Finleyville McMurray Pittsburgh Zone 12 Pittsburgh Zone 13
Marysville	Duncannon Harrisburg Marysville	McVeytown	Lewistown McVeytown
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	Mechanicsburg	Dillsburg Harrisburg Zone 1 Mechanicsburg Lewisberry (Commonwealth)

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Exchange	Local Calling Area		Exchange	Local Calling Area
Media	Broomall Chester Chester Heights Larchmont Media Newtown Square Swathmore		Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry
Mendenhall	Avondale Chester Heights Kemblesville Kennett Square Landenberg Lanape Mendenhall	Unionville West Chester West Grove Westtown Hockessin, DE (Verizon) Wilmington, DE (Verizon)	Mifflintown	East Waterford Lewistown McAlisterville Mifflintown Port Royal Thompstontown
Mercer	Grove City Mercer Sharon Sharpsville Wesley Blacktown Fredonia (Alltel)		Mill Hall	Beech Creek Lock Haven Mill Hall
Mercersburg	Chambersburg Greencastle Marion Mercersburg Saint Thomas		Millerstown	Ickesburg Liverpool Millerstown New Bloomfield Newport Thompstontown
Meridian	Butler Connoquenessing Nixon Prospect Meridan		Millersville	Lancaster Landisville Millersville Mountville Strasburg
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hershey Hummelstown Middletown Elizabethtown			

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Exchange	Local Calling Area	Exchange	Local Calling Area	
Millheim	Centre Hall Millheim Spring Mills	Moosic	Moosic Pittston Scranton Taylor Wyoming	
Millville	Bloomsburg Millville Washingtonville	Morrisville	Bristol Langhorne Levittown Morrisville Newton Yardley Ewing, NJ (Verizon, NJ) Trenton, NJ (Verizon, NJ)	
Milton	Milton Northumberland Sunbury Washingtonville Lewisburg (Buffalo Valley) Mifflinburg (Buffalo Valley) Watsontown (Alltel)	Mortonville	Avondale Coatesville Downingtown Exton Kennett Square Lenape	Mortonville Parkesburg Unionville West Chester West Grove Westtown
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tremont (Commonwealth)	Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	
Monessen	Belle Vernon Charleroi Fayette City Monessen Monongahela	Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Monongahela	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	Mount Gretna	Annville Lebanon Mount Gretna Palmyra	

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Exchange	Local Calling Area	Exchange	Local Calling Area
Mount Holly Springs	Carlisle Mount Holly Springs	Myersdale	Berlin Myersdale Rockwood Salisbury Somerset
Mount Jewett	Bradford Mount Jewett Kane	Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre Nuangola (Commonwealth)
Mount Joy	Columbia Elizabethtown Lancaster Landisville Marietta Mount Joy Mountville Manheim (D&E)	Nanty-Glo	Edensburg Johnstown Nanty-Glo
Mount Pleasant	Connellsville Greensburg Mount Pleasant Scottdale Youngwood Kecksburg (Alltel)	Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	Nesquehoning	Jim Thorpe Lehighton Nesquehoning Lansford (Alltel)
Mount Union	Huntingdon Mount Union McConnellstown	New Bedford	New Bedford New Castle New Wilmington
Mountville	Columbia Lancaster Landisville Marietta Millersville Mount Joy Mountville	New Bloomfield	Ducannon Ickesburg Loysville Millerstown New Bloomfield Newport
Mountaintop	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre Nuangola (Commonwealth)		

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Exchange	Local Calling Area		Exchange	Local Calling Area
New Castle	Bessemer Ellwood City New Bedford New Castle New Wilmington Princeton Wampum Plain Grove Volant		New Philadelphia	Minersville New Philadelphia Orwigsburg Saint Clair Schuylkill Haven Tamaqua
New Florence	Bolivar New Florence		New Salem	Brownsville New Salem Republic Uniontown
New Wilmington	New Bedford New Castle New Wilmington Sharon Volant		Newburg	Chambersburg Newburg Newville Shippensburg
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley	Moscow Mount Pocono Newfoundland Wallenpaupack	Newport	Duncannon Ickesburg Liverpool Millerstown New Bloomfield Newport
New Hope	Buckingham Carversville Doylestown New Hope Newtown	Plumsteadville Wycombe Yardley Lambertville, NJ (Verizon, NJ)	Newtown	Feasterville Langhorne Newtown Wycombe Yardley
New Kensington	New Kensington Pittsburgh Zone 20 Springdale Tarentum		Newville	Carlisle Newburg Newville
New Oxford	East Berlin Hanover Littlestown New Oxford Gettysburg		Nixon	Butler Conniquenessing Evans City Meridian Nixon Saxonburg (North Pittsburgh)

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Exchange	Local Calling Area	Exchange	Local Calling Area
North East	Erie North East South Ripley Wattsburg New York (Verizon (NY))	Oil City	Cooperstown Franklin Oil City Pleasantville Titusville
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington Ironton (Ironton Tel. Co.)	Olyphant	Carbondale Chapman Lake Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor
Northumberland	Danville Milton Northumberland Sunbury Ironton (Ironton Tel. Co.)	Orbisonia	Mount Union Orbisonia Shade Gap Three Springs
North Wales	Ambler Center Point Harleysville King of Prussia Lansdale Line Lexington North Wales Souderton	Orwigsburg	Auburn Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven
North Washington	Bruin Butler Chicora Eau Claire North Washington Petrolia West Sunbury	Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg
Numidia	Bloomsburg Catawissa Elysburg Numidia	Osterburg	Bedford Claysburg Fishertown Osterburg
Oakdale	Imperial McDonald Oakdale Pittsburgh Zone 13 Pittsburgh Zone 14	Oxford	Avondale Kemblesville Landenberg Oxford West Grove Kirkwood (Commonwealth)

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Palmyra	Annville Harrisburg Zone 1 Hershey Hummelstown Lebanon Mount Gretna Palmyra		Patton	Altoona Barnesboro Carrollton Hastings Patton	
	Paoli-Malver-Berwyn		Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton Bally (Conestoga) Sassmansville (Conestoga)	
	Berwyn Broomall Chester Springs Downingtown Eagle Exton Larchmont Lenape Malvern	Newtown Square Paoli Phoenixville Valley Forge Wayne West Chester Westtown			
Paris	Burgettstown Paris Weirton, WV (Verizon WV)		Perkasie	Bedminster Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington	Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton
Parker	Bruin Eau Claire Emlenton Foxburg	Parker Petrolia Callensburg (Alltel)	Perryopolis	Belle Vernon Dawson Fayette City	Perryopolis Uniontown
Parkesburg	Coatesville Glenmore Honey Brook Mortonville	Parkesburg West Grove Atglen (Commonwealth) Gap (Commonwealth)	Petrolia	Bruin Butler Chicora North Washington Parker Petrolia	
Parkwood	Indiana Parkwood		Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	

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Exchange	Local Calling Area	Exchange	Local Calling Area
Phoenixville	Berwyn Chester Springs Collegeville Eagle Malvern Paoli Phoenixville Pughtown Royersford Valley Forge		
Philadelphia Local Calling Area			
Zone	Exchange	Calling Area	
1	Philadelphia	Zone 1,2,3,4	
2	Philadelphia	Ardmore, Cynwyd Narbeth, Darby, Evergreen, Havertown, Lansdowne, Philadelphia Zone 1, Philadelphia Zone 2, Manoa, Ridley Park, Sharon Hill, Upper Darby	
3	Philadelphia	Conshohocken, Cynwyd, Elkins Park, Philadelphia Zone 1, Philadelphia Zone 2, Flourtown., Jenkintown, Narbeth, Philadelphia Zone 3, Philadelphia Zone 4	
4	Philadelphia	Berwyn, Chester Springs, Collegeville, Eagle, Malvern, Paoli, Phoenixville, Pughtown, Royersford, Valley Forge	

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Pittsburgh Local Calling Area		
Zone	Exchange	Calling Area
1	Central	Allentown, Downtown, North Side, Oakland, Squirrel Hill
2	West View Bellevue	West View, Bellevue, Coraopolis, Perrysville
3	Sharpsburg Millvale	Sharpsburg, Millvale, Glenshaw, Fox Chapel, Oakmont
4	Braddock Wilkinsburg	Braddock, Wilkinsburg, Penn Hills Monroeville
5	Homestead	Homestead, McKeesport, Pleasant Hills
6	Carrick Mount Lebanon	Carrick, Mount Lebanon, Pleasant Hills, Bethel Park, Bridgeville, Carnegie
7	Crafton McKees Rocks	Crafton, McKees Rocks, Carnegie, Coraopolis
8	East Liberty	East Liberty, Fox Chapel, Oakmont
10	McKeesport	McKeesport, Pleasant Hills, Monroeville, Irwin, Homestead, Clairton, Elizabeth
11	Pleasant Hills	Pleasant Hills, McKeesport, Bethel Park, Homestead, Carrick, Mount Lebanon, Clairton, Elizabeth
13	Bridgeville	Bridgeville, Bethel Park, Carnegie, Carrick, Mount Lebanon, Canonsburg, McDonald, McMurray, Oakdale
14	Carnegie	Carnegie, Bridgeville, Coraopolis, Carrick, Mount Lebanon, Crafton, McKees Rocks, Imperial, Oakdale
15	Coraopolis	Coraopolis, Carnegie, Sewickley, West View, Bellevue, Ambridge, Glenwillard, Imperial
16	Sewickley	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard
17	Perrysville	Perrysville, Glenshaw, West View, Bellevue, Wexford (N. Pittsburgh)
18	Glenshaw	Glenshaw, Perrysville, Fox Chapel, Sharpsburg, Millvale
20	Oakmont	Oakmont, Fox Chapel, Penn Hills, Sharpsburg, Millvale, East Liberty, New Kensington, Springdale, Tarentum
21	Penn Hills	Penn Hills, Oakmont, Monroeville, Braddock, Wilkinsburg, Export (Alltel)

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Exchange	Local Calling Area	Exchange	Local Calling Area
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming Harding (Commonwealth)	Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown
Plain Grove	Harrisville Portersville Blacktown Grove City New Castle Plain Grove Slippery Rock Volant	Portage	Cresson Portage
Pleasantville	Grand Valley Oil City Pleasantville Titusville	Port Allegany	Eldred Port Allegany Roulette Smethport
Plumsteadville	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown Ferndale (Commonwealth)	Port Royal	East Waterford Ickesburg Lewistown McAlisterville Mifflintown Port Royal Thompsontown
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Porterville	Butler Elwood City Harrisville Plain Grove Princeton Prospect Porterville Slippery Rock Volant Zelienople

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Pottstown	Boyertown Collegeville Douglassville Paoli Phoenixville	Pottstown Pughtown Royersford Schwenksville Sassmansville	Punxsutawney	Big Run Marchand Punxsutawney	
Pottsville	Auburn Frackville Friedensburg Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua		Quakertown	Bedminster Dublin Green Lane Pennsburg Perkasie Plumsteadville Quakertown Souderton Springtown Ferndale (Commonwealth)	
Princeton	New Castle Ellwood City Princeton Portersville		Reading	Bernville Fleetwood Hamburg Kutztown Reading Robesonia Adamstown (D&E)	Birdsboro (Conestoga) Green Hills (Conestoga) Leesport (Commonwealth) Morgantown (Conestoga) Oley (Conestoga) Topton (Conestoga) Yellow House (Conestoga)
Prospect	Butler Connquenessing Meridan Portersville Prospect		Red Lion	Broque Loganville Red Lion York	
Pughtown	Chester Springs Downingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford Green Hill (Conestoga) Morgantown (Conestoga)		Reedsville	Belleville Lewistown Reedsville	

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Exchange	Local Calling Area	Exchange	Local Calling Area
Renovo	Renovo	Rochester	Aliquippa Ambridge Banden Beaver Falls Midland Rochester
Republic	Brownsville New Salem Republic Uniontown	Rockwood	Berlin Confluence Meyersdale Rockwood Somerset
Rew	Bradford Eldred Rew Smethport Duke Center (Armstrong) Limestone, NY (Verizon, NY)	Roulette	Coudersport Port Allegany Roulette
Reynoldsville	DuBois Reynoldsville Sykesville	Royersford	Center Point Chester Springs Collegeville Eagle King of Prussia Phoenixville Pottstown Pughtown Royersford Schwenksville Valley Forge
Richfield	McAlisterville Mount Pleasant Mills Richfield	Russell	Russell Sugar Grove Warren Youngsville
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy Ferndale (Commonwealth) Milford, NJ (Verizon NJ) Philipsburg, NJ (Verizon, NJ)	Salisbury	Confluence Meyersdale Salisbury Grantsville, MD (Verizon MD)
Roaring Spring	Altoona Clayburg Hollidaysburg Loysburg Martinburg Roaring Spring	Saltsburg	Avonmore Saltsburg

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Exchange	Local Calling Area	Exchange	Local Calling Area
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming Clarks Summit; Dalton; Factoryville & Lake Winola (Commonwealth)
Saint Thomas	Chambersburg Mercersburg Saint Thomas	Seward	Johnstown Seward
Saxton	Saxton Hopewell	Shade Gap	Obisonia Shade Gap Three Springs
Sayre	Waverly Sayre New York (Verizon, NY)	Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury Trevorton (Mahoney and Mahantango)
Schellsburg	Bedford Fishertown Schellsburg		
Schuylkill Haven	Auburn Friedensburg Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Sharon	Mercer Sharon Sharpsville West Middlesex Sharon, OH (Ameritech) Transfer (Pymatuning)
Schwenksville	Center Point Collegetown Green Lane Harleysville Lansdale Perkasie Philadelphia Zone 30 Pottstown Royersford Schwenksville Souderton Sassmansville (Conestoga)		

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Exchange	Local Calling Area	Exchange	Local Calling Area
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex Sharon, OH (Ameritech) Transfer (Pymatuning)	Smethport	Bradford Eldred Port Allegany Rew Smethport
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah Ringtown (Commonwealth)	Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown
Shippensburg	Chambersburg Newburg Shippensburg	Smiths Ferry	Hookstown Midland Rochester Smiths Ferry Chester, WV (Verizon WV) East Liverpool, OH (Ameritech)
Slatington	Allentown Bath Bethlehem Catasauqua New Tripoli Northampton Slatington Ironton (Ironton Tel. Co.)	Smock	Brownsville Smock Uniontown
Slippery Rock	Butler Harrisville Plain Grove Portersville Volant West Sunbury Slippery Rock	Somerset	Berlin Boswell Rockwood Somerset Stoystown

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Exchange	Local Calling Area	Exchange	Local Calling Area
Snow Shoe	Bellefonte Frenchville Snow Shoe	Spring Mills	Bellefonte Boalsbury Centre Hall Millheim Spring Mills State College
Souderton	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	Springtown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Springtown Upper Black Eddy Ferndale (Commonwealth) Milford, NJ (Verizon, NJ)
South Fork	Beaverdale Johnstown South Fork	State College	Bellefonte Boalsburg Centre Hall Spring Mills State College Port Matilda (Alltel)
Spartansburg	Corry Lincolnton Spartansburg Titusville Townville (Alltel)	State Line	Hewitt State Line Cumberland, MD, Flintstone, MD & Oldtown, MD (Verizon, MD) Ridgeley, WV (Verizon WV)
Springdale	New Kensington Pittsburgh Zone 19 Pittsburgh Zone 20 Springdale Tarentum	Stewartstown	Fawn Grove Glen Rock Red Lion Stewartstown York Jarrettsville, MD (NXX 941 only)
Spring Grove	Jefferson Hanover Spring Grove York	Stoystown	Berlin Boswell Hooversville Somerset Stoystown

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Exchange	Local Calling Area	Exchange	Local Calling Area
Strasburg	Lancaster Landisville Millersville Strasburg Gap (Commonwealth) Intercourse (Enterprise) Quarryville & Rawlinsville (Commonwealth)	Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua Lakewood (Frontier)
Stroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg Saylorsburg (Commonwealth) Stroudsburg, NJ (Verizon, NJ)	Tarentum	New Kensington Pittsburgh Zone 30 Springdale Tarentum
Sugar Grove	Russell Sugar Grove Warren Youngsville	Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury Selinsgrove (Continental)	Thompsontown	McAlisterville Mifflintown Millerstown Port Royal Thompsontown
Swathmore	Broomall Chester Darby Havertown Lansdowne Larchmont Manoa	Three Springs	Orbisonia Shade Gap Three Springs Huntingdon
Sykesville	DuBois Reynoldsville Sykesville Luthersburg (Alltel)	Tidioute	Endeavor Tidioute Tionesta Warren

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Exchange	Local Calling Area		Exchange	Local Calling Area
Titusville	Grand Valley Oil City Pleasantville Spartansburg Titusville		Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy Ferndale (Commonwealth) Frenchtown, NJ (Verizon, NJ) Milford, NJ (Verizon, NJ) Uhlerstown (Commonwealth)
Tionesta	Endeavor Tidioute Tionesta			
Tyrone	Altoona Bellwood Tyrone Warriors Mark (Alltel)		Valley Forge	Berwyn Collegeville King of Prussia Malvern Norristown Paoli Phoenixville Royersford Valley Forge Wayne
Ulysses	Coudersport Ulysses		Vandergrift	Avonmore Apollo (Alltel) Leechburg (Alltel) Vandergrift
Union City	Corry Erie Lincolntown Union City Waterford Wattsburg		Volant	Harrisville Plain Grove Portersville Slippery Rock New Castle Blacktown Volant New Wilmington (Alltel)
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown	New Salem Point Marion Republic Smithfield Smock Uniontown	Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack
	Unionville	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape		

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Exchange	Local Calling Area		Exchange	Local Calling Area	
Wampum	Beaver Falls Ellwood City New Castle Wampum		Wayne	Ardmore Berwyn Broomall Bryn Mawr Conshohocken Larchmont Malvern	King of Prussia Newtown Square Norristown Paoli Valley Forge Wayne
Warren	Russell Sugar Grove Tidioute Warren Youngsville Sheffield (Alltel)		Waynesboro	Blue Ridge Chambersburg Greencastle Summitt Waynesboro Highfield, MD (Verizon, MD)	
Warrington	Ambler Bethayres Buckingham Churchville Doylestown Feasterville Hatboro	Huntingdon Valley Langhorne Line Lexington Warrington Willow Grove Wycombe	Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
Washington	Avella Buffalo Canonsburg Claysville McMurray	Taylorstown Washington West Alexander Hickory (Hickory Tel. Co.)	Wellersburg	Clintonville Grove City Mercer Myersdale Harrisville	Hyndman Wellersburg Mt. Savage, MD Cumberland, MD Frostburg, MD (Verizon MD)
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville Turbotville (Alltel)		Wesley	Clintonville Grove City Mercer Harrisville Wesley	
Waterford	Erie Union City Waterford Wattsburg		West Alexander	Claysville Washington West Alexander	
Wattsburg	Corry Erie North East Union City Waterford Wattsburg		West Chester	Downingtown Exton Lenape Mendenhall Mortonville Paoli West Chester Westtown	

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Exchange	Local Calling Area		Exchange	Local Calling Area
West Grove	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville	Oxford Parkesburg Unionville West Chester West Grove Westtown Hockessin, DE (Verizon)	White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven
West Middlesex	Sharon Sharpsville West Middlesex Sharon, OH (Ameritech)		Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming Center Moreland; Dallas; Harveys Lake; Nuangola & Trucksville (Commonwealth)
West Newton	Belle Vernon West Newton Yukon (Yukon-Waltz Tel. Co.)		Williamsburg	Altoona Holidaysburg Martinsburg Williamsburg
West Sunbury	Butler Harrisville North Washington Slippery Rock West Sunbury		Williamsport	Jersey Shore Loyalsockville Trout Run Williamsport Oval (Pennsylvania Tel. Co.)
			Willow Grove	Ambler Bethayres Cheltenham Churchville Elkins Park Feasterville Hatboro Huntingdon Valley Jenkintown Warrington Willow Grove
Westtown	Lenape Chester Heights Mendenhall West Chester Westtown		Windber	Central City Johnstown Windber

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Exchange	Local Calling Area	Exchange	Local Calling Area
Winburne	Clearfield Frenchville Philipsburg Winburne	York	Dover Loganville Manchester Red Lion Spring Grove Wrightsville York
Woolrich	Avis Jersey Shore Lock Haven Woolrich	York Springs	Biglerville Gettysburg York Springs
Wrightsville	Red Lion Columbia Wrightsville York	Youngsville	Russell Sugar Grove Warren Youngsville
Wycombe	Buckingham Doylestown New Hope Newtown Philadelphia Zone 40 Philadelphia Zone 45 Wycombe	Youngwood	Greensburg Mount Pleasant Youngwood
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Zelienople	Beaver Falls Ellwood City Zelienople Criders Corners (North Pittsburgh) Evans City
Yardley	Bristol Langhorne Levittown Morrisville New Hope Newtown Wycombe Yardley Ewing, NJ Verizon NJ Trenton, NJ (Verizon, NJ)	Zion	Bellefonte Howard State College Zion

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3.3 Local Exchange Service

3.3.1 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.3.2 The Company's Local Telephone Service enables the Customer to:

- Place or receive calls to any calling Station in the local calling area;
- Access 911 Emergency Service as is available in the Customer's area;
- Place calls to or receive calls from 800 telephone numbers.

3.3.3 The Company's Local Telephone Service does not enable the Customer to:

- The Customer to attach a long distance provider to the line unless the provider agrees to bill the Customer separately, the Company does not do any third party billing;
- Receive third party calls;¹
- Receive collect calls¹;
- Access any service that may be billed to Customer's telephone number, i.e. 900 or 700 numbers¹.

¹ The company attempts to block these types of calls at no additional expense to the customer. If these blocks are not 100% effective then the customer will be responsible for the charges generated by accessing these services or accepting collect or third party billing calls.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.3.4 The following are standard features associated with the Company provided Local Line:

- Touch tone
- Direct inward dialing
- Direct outward dialing

3.3.5 The following features are available as options and at an additional monthly cost to the Customer:

- Call Waiting/Call Waiting with Caller ID
Call Waiting is available in all areas. Where available call waiting with caller ID will be provided. This service provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. If the customer has the caller ID function, they will also be able to see the name/number of the caller on the preview screen. This feature allows the customer to put the first caller on hold and take the second call or to alternate between the calls. Cancel call waiting allows the customer to turn off the feature during an outgoing call.
- Three-way calling
Allows a customer to make one call place that caller on hold and call a third party, and then be able to talk to both parties at the same time. This is a local service feature and is not available with the company provided long distance.
- Call forwarding
Incoming calls may be transferred to another telephone number. Calls forwarded by this feature are subject to local usage and long distance charges. The quality of call forwarding cannot be guaranteed.
- Call return
Allows the customer to dial the last incoming caller without having to know the telephone number of the caller. If the number is busy, the customer hears a recorded message. Once the line is clear the customer hears a special ring indicating that the call can now be placed.
- Speed Dial 30
Allows the customer to program up to 30 numbers that can be dialed using one or two digits.
- Unlisted telephone number
Allows the customer to keep their telephone number from being provided using the telephone directory or by call 411.
- Caller ID²
Displays the name/telephone number of the calling party
- Long distance, one hour is provided free. Additional time can be provided and post billed to the Customer. Please refer to the Company's long distance tariff for more information.

² Caller ID service only is provided. The customer must provide the equipment to use the service.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.2 Local Exchange Service (continued)

3.3.6 Caller ID Blocking Service:

A calling party may block the passage of his or her telephone number and voice back calling identification to users or subscribers of Caller ID. Blocking also prevents call completion through the use of Return Call.

3.3.6.1 Per call basis: To activate the feature the Customer dials a special code, *67, prior to placing the call. Blocking will be activated for that call only. There is no charge for this service and it is provided on an unlimited basis.

3.3.6.2 Per line blocking will prevent the display of the customer's telephone number on all outgoing calls. The feature may be deactivated on a call-by-call basis through the activation of a special code, *82. Blocking will be deactivated for that call only. Per line blocking will be offered free of charge for the first instance only. After that a nonrecurring line change charge will apply for each change.

3.3.6.3 Customers choosing to use either per call or per line blocking may be unable to complete calls to subscribers of caller ID that have activated the anonymous call reject feature.

3.3.6.4 Pre-Call and Per-Line blocking will not prevent the display of telephone numbers to 911 emergency service providers.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.3.7 Per Call Basis:*

Other features are available on a per call basis. If these features are activated there is an additional charge per use.

3.3.7.1 Return call: Allows the customer to return the most recent incoming call. After dialing a special code the customer will hear an announcement giving the last number that called in, if the customer wishes to call the number right away a voice prompt will instruct the customer to dial another code and the number will be automatically dialed.

3.3.7.2 Three-way calling: Permits the customer to add a third party to an already established connection. When the third party answers a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the call controls the call and can disconnect the third party to reestablish the original connection or even establish a connection to a different third party. The feature can be used on incoming or outgoing calls

3.3.7.3 Call Trace: Allows a customer to initiate an automatic trace of the last call received. After receiving the call that is to be traced the customer dials a code and the traced telephone number is automatically sent to the telephone company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. They will furnish the results of a trace only to legally constituted authorities upon proper request.

*The charges for these per use features will be outline in the rate charts in Section 4.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.3 Directory Assistance

3.3.1 Local Directory Assistance

When the customer utilizes directory assistance the customer shall be charged, after an initial 2 free monthly calls, on a per call basis. If the customer uses the operator to complete the call there will be an additional charge. The cost of which will be outline in the price list located in Section 4. Customers are allowed 20 directory assistance telephone calls per month unless they are physical or visually unable to use the service.

3.3.2 National Directory Assistance

This service is offered at a higher rate than local directory assistance and the monthly 2-call allowance does not apply to national directory assistance.

3.3.3 Call Completion

If the Customer chooses to have the call completed for them, there will be an additional charge.

3.3.4

3.4 Directory Listings

3.4.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number.

3.4.2 The Company reserves the right to limit the length of any listing in the directory by abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

3.4.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the company is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonable necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

3.4.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

3.5 Number Change

Should the customer request a change of telephone number the Company will provide the change at an additional nonrecurring charge for the change. Should the customer request a non-published number the monthly charges associated with that will apply.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)**3.6 Trial Services**

The Company may offer new services, not otherwise tariffed, from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the offer will be withdrawn or made available on a permanent basis.

3.7 Promotional Offerings

The Company may offer existing services on a promotional basis, subject to Commission approval, providing special rates, terms or conditions of the service. Promotional offerings are limited to a maximum of six months at which time the offer will be withdrawn or made available on a permanent basis. All promotions even where service is given away free, are subject to Commission approval.

3.8 Referral Program

Company provided incentive for current customers referring new. The referred customer will be required to initiate service with the company and remain a customer for at least 30 days. The referred customer must provide the name of the referring customer at the time service is ordered. The credit is applied only once to the customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash. The referring customer receives a \$20.00 credit. The referred customer receives 500 minutes of long distance.

3.9 Universal Emergency Telephone Number Service**3.9.1 General**

Universal Emergency Telephone Number Service (911 Service) is an arrangement of the Company's Central Office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.9.2 Regulations

- 3.9.2.1 This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service the municipalities or governmental agency designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the “Agency”.
- 3.9.2.2 When 911 replaces an existing emergency number intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service the operator will intercept and forward requests for emergency aid for a period of at least one year.
- 3.9.2.3 911 service is furnished for incoming calls only.
- 3.9.2.4 The telephone company will comply with the Protocols as set forth in, and in the form of, Service Provider E-911 Protocols, Service Provider E911 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- 3.9.2.5 The telephone company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- 3.9.2.6 The telephone company’s liability and insurance provisions are fully stated in Pa P.U.C. No. 1 Section 1, General Regulations
- 3.9.2.7 Cases of service interruptions affecting public health and Safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

- 3.9.2.8 The service provider will not use the county/municipality’s MSA for any purpose that is not directly related to and required for the provision of 911 service.
- 3.9.2.9 The host telephone company will install the county/municipality’s MSAG in “read/write” format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the host telephone company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the host telephone company’s provision, maintenance, or upgrading of the 911 service.
- 3.9.2.9.1 The telephone company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company’s information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, content or formatting change does not include the use of the MSAG content in telephone companies’ operational support systems to validate customer information for input to the ALI database.
- 3.9.2.10 The service provider will not sell, lease, rent, loan or provide, or transfer the county/municipality’s MSAG to any other person(s) or entity (ies) without the express written authorization of the county/municipality’s 911 coordinator, or their designee.
- 3.9.2.11 The telephone company will not, without written consent of the county/municipality, modify or create any derivative of the county/municipality’s MSAG, except as follows:
- Mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies.
 - Mirror image copy, solely in read only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms with the county/municipality’s MSAG format.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)3.9.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical and other emergencies. The Company is not responsible in the absence of gross negligence or willful misconduct for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such facilities. By dialing 911 the customer agrees to release, indemnify, defend, and hold harmless the Company from any loss or claims whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

3.10 Enhanced Universal Emergency Telephone Number Service3.10.1 General

Enhanced Universal Emergency Telephone Number Service (E911) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

3.10.2 Regulations

3.10.2.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility. The Agency shall make such operational test as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

- 3.10.2.2 E911 information consisting of the names, addresses and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.
- 3.10.2.3 The E911 calling party, by dialing 911, waives the privacy afforded by listed and nonpublished service to the extent that the telephone number (“ANI) and the address (“ALI) associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- 3.10.2.4 Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e. exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency’s public safety jurisdiction.
- 3.10.2.5 The telephone company will comply with the Protocols as set forth in, and in the form of, Service Provider E-911 Protocols, Service Provider E911 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- 3.10.2.6 The telephone company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- 3.10.2.7 The telephone company’s liability and insurance provisions are fully stated in Pa P.U.C. No. 1 Section 1, General Regulations
- 3.10.2.8 Cases of service interruptions affecting public health and Safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.
- 3.10.2.9 The service provider will not use the county/municipality’s MSA for any purpose that is not directly related to and required for the provision of 911 service.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.10.2.10 The host telephone company will install the county/municipality’s MSAG in “read/write” format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the host telephone company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the host telephone company’s provision, maintenance, or upgrading of the 911 service.

3.10.2.11 The telephone company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company’s information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies’ operational support systems to validate customer information for input to the ALI database.

3.10.2.12 The service provider will not sell, lease, rent, loan or provide, or transfer the county/municipality’s MSAG to any other person(s) or entity (ies) without the express written authorization of the county/municipality’s 911 coordinator, or their designee.

3.10.2.13 The telephone company will not, without written consent of the county/municipality, modify or create any derivative of the county/municipality’s MSAG, except as follows:

- Mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies.
- Mirror image copy, solely in read only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms with the county/municipality’s MSAG format.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)3.10.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical and other emergencies. The Company is not responsible in the absence of gross negligence or willful misconduct for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such facilities. By dialing 911 the customer agrees to release, indemnify, defend, and hold harmless the Company from any loss or claims whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.11 Pennsylvania Telecommunications Relay Service

3.11.1 General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech impaired individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff, PA P.U.C. No. 13.

3.11.2 Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this company concurs, a surcharge will apply to all residential access lines served by this company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify the local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the company.

The following surcharge rates apply to all bills issued on or after July 1, 2004

Per residence access line, per month	\$0.07
Per business access line, per month	\$0.13

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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SECTION 3 – SERVICE DESCRIPTIONS AND AREAS (continued)

3.11.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge.

Please refer to the interexchange carrier tariff for interstate charges.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

3.12 Promotional Offerings

The Company may, from time to time, offer promotions that may be limited as to the duration, the date and times of the offerings and the location where the offerings are made. The company will notify the Commission of promotional offerings prior to the effective date of the promotion.

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SECTION 4 - RATES4.1 NationsLine Bundled Packages

4.1.1 The Company, where available, offers basic local exchange service as part of a bundle or package of telecommunications services. NationsLine bundled package is provided to a customer that already has a working telephone number, the customer may also be subject to a credit check. This program is provided at **\$49.99**, includes unlimited local service with a seven-item feature package, which includes Call Waiting/Caller ID; Caller ID; Call Forwarding; Call Return; Three-Way Calling and Speed Dial 30. Unlimited 1+ dialing is also included in the package. 1+ calling in the package is limited to calls made within the mainland United States. Calls made to Alaska, Hawaii or internationally will be billed at a rate as specified in the Company's Product and Service Guide No. 1 located on the Company's Internet site www.nationsline.com. A copy will be mailed postage paid upon request.

4.1.2 DSL Package

This package is the same as the above except that it includes DSL service. DSL service is an unregulated and untariffed service. Please contact the Company for more information. This package is available for **\$59.99**

4.1.3 NationsLine Unbundled Service

4.1.4 Network Exchange Unbundled Service includes unlimited local service and one hour of free long distance for \$39.99. A feature package is available as an add on. The seven item feature package, which includes Call Waiting/Caller ID; Caller ID; Call Forwarding; Call Return; Three-Way Calling and Speed Dial 30. and is an additional \$5.99 per month.

4.1.5 The company requires prepayment of the first month in advance of service connection. After that, the customer is billed, suspended and disconnected according to the rules and regulations of the Commission.

4.2 Features

Individual features can be provided in areas where the packages are not available.

4.2.1 Caller ID: purchased individually is \$10.00

4.2.2 All other individual features are \$5.00 each

4.2.3 Unlisted number is not part of any feature package and is \$5.00 additional per month.

4.2.4 Certain features such as Call Return and Three-Way Calling are available on a per usage basis. If these features are used the cost will be added to the Customer's next bill at a **\$1.00** per use.

4.2.5 Any change to features made after the initiation of service will incur a \$10.00 line change charge.

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SECTION 4 – RATES

4.3 Installation Charge

A nonrecurring charge of **\$40.00** will be charged for installation of each new account. This charge may be billed in equal installments on the first 3 months bills; with a **\$10.00** due with the initial service payment.

4.4 Number Change Charge

\$30.00 per occurrence

4.5 Returned Check Charge

\$30.00 per check

4.6 Reconnection Charge

\$35.00 per occurrence

4.7 Late Payment Charge

The late payment charge for Residential customers is **1.25%** per month and **15%** annually on past due amounts.

4.8 Assignment or Transfer of Service \$30.00 charge is applied to change to responsible party on the line or to transfer the service from the customer’s current premises to the customer’s new premises.

4.9 Miscellaneous Charges

Directory Assistance (Local)	\$.80 per use	2 free per month
Operator Call Completion (Local)	\$.50 per use	
National 411	\$1.25 per use	
Call trace	\$1.50	upon successful completion
<i>Safe*Way</i>	\$4.00 per month	

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SECTION 5 – SPECIALITY SERVICES5.1 Safe*Way Protection Plan

This Plan is offered to new NationsLine customers free of charge for the first month and at an additional monthly charge of \$4.00 thereafter. Subscriber's primary local exchange service is paid for three months in the event of illness, or loss of job through no fault of the subscriber's. In the event of a subscribing customer's death, unpaid NationsLine phone bill balances are also waived. Applications will be provided upon request of the subscriber and all information must be timely and accurately provided to enable the company to process the claim. Coverage is provided to qualifying customers whose account is current at the time of unemployment or injury under the additional terms and conditions of the *Safe*Way* Protection Plan as outlined below:

5.1.1 Involuntary Unemployment Coverage

*Safe*Way* Protection Plan subscribers which are laid off, fired, or lose their full-time job through no fault of their own and qualify for state unemployment benefits may have their primary phone service covered for three months. Documentation of unemployment will be required and proof of continued unemployment will be required during the term of the plan.

Certain restrictions apply including:

- Customer must have worked the same job for a minimum of six (6) months
- Customer must work a minimum of 30 hours per week
- Self-employed customers are not eligible for the plan
- Unemployment due to incarceration is not covered
- Resignations are not covered
- Maximum qualifying age is 65
- Customer must be unemployed a minimum of 30 days

5.1.2 Accidental Disability Coverage

*Safe*Way* Protection Plan subscribers which become disabled through an accident or illness, which are under a doctor's care and cannot work, may have their primary phone service covered for three months. Documentation of disability will be required and proof of continued disability will be required during the term of the plan.

Certain restrictions apply including:

- Benefits do not cover self inflicted injuries
- Benefits do not cover a preexisting condition
- Maximum qualifying age is 65
- Customer must be out of work a minimum of 30 days

5.1.2.1 Credit Life Benefit

In the event of the death of a *Safe*Way* Protection Plan subscriber, the *Safe*Way* Protection Plan will pay the remaining balance of that customer's NationsLine phone bill.

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SECTION 5 – SPECIALITY SERVICES (continued)

5.1.2.2 Limitations

Pays for primary phone service only. Primary phone service includes only basic flat rate phone service including any taxes or fees applicable to that service. In areas where there is measured or message unit service, basic flat rate service will include only the minimum number of calls offered by NationsLine in its basic flat rate service package and any regional or long distance calls which may or may not be included in the minimum basic flat rate calling plan. No long distance calls and no special features such as call waiting, call forwarding, voice mail, Caller ID, or any other optional features or pay per use features are included in the basic flat rate service provided under the *Safe*Way* Protection Plan.

5.1.2.3 Cancellation of Benefits

The customer must continue to pay to have their features. If they do not pay for the features the features will be disconnected. Nonpayment for the features without requesting their removal could result in a termination of benefits.

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SECTION 5 – SPECIALITY SERVICES (continued)

5.2 Lifeline Service

5.2.1 Description

5.2.1.1 Lifeline is a residential offering for low-income customers who qualify for this service in accordance with the following regulations. Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

5.2.2 Regulations

5.2.2.1 Lifeline Service is available to qualified residential customers and is provided via the residential telephone line. Lifeline Service is limited to only one service per qualified household or customer. A potential Lifeline customer who has an outstanding final bill for telephone service that is less than four (4) years old must pay the entire balance for any Basic Service final bill before being eligible for Lifeline Service.

5.2.2.2 Residential Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided.

- One-party residential unlimited service and local measured service, if available
- Directory Listing (standard only)
- Nonpublished or non-listed telephone number service
- Access to Directory Assistance service
- Touch tone calling
- Long distance service is blocked on the company's lines. The customer may access this service via calling cards or by ordering a prepaid long distance plan through the company. Calls to 976/556/900 services are blocked
- Access to operator services
- Voluntary toll restrictions, for local usage.
- Link Up America (if eligible)
- Access to 800/888 services
- Access to call trace
- Access to alerting and reporting systems (911 dialing)
- Access to Pennsylvania Telecommunications Relay Service
- Caller ID per call and per-line blocking
- One optional vertical service³

5.2.2.3 An applicant for Lifeline service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. NationsLine North, Inc may conduct recertification of Lifeline service participants biennially.

³ When a Lifeline customer subscribes to a private vender's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service functional.

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SECTION 5 – SPECIALITY SERVICES (continued)**Pennsylvania Department of Public Welfare Lifeline Service Programs:**

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e. participant or nonparticipant). Precipitation by DPW is subject to execution of an agreement with DPW and NationsLine North, Inc.

- 5.2.2.4 Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines listed above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by the company. When the company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer eligible, the customer will be notified that the Lifeline Service is no longer applicable. Within the stated customer notification period of (ten (10) working days from the date of notification, the customer can contact the company to negotiate new dial tone service arrangements at the applicable tariff rates, no connection charges will apply since there is existing service. Upon contacting the company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service
- 5.2.2.5 A Lifeline Service customer may not subscribe to any other type of residential local exchange service at the same or other premises. Lifeline Service will not be provided via foreign Exchange or Foreign Central office service arrangements
- 5.2.2.6 Only services listed above will be provided to Lifeline Customers. Other premium services offered by the company will not be available.
- 5.2.2.7 Lifeline customers are required to apply for the Link Up America benefit when applicable.
- 5.2.2.8 Customer requested temporary suspension of Lifeline Service is not permitted.
- 5.2.2.9 Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- 5.2.2.10 The applicant must not be a dependant for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- 5.2.2.11 Lifeline customers are subject to all Residence service regulations in this and other tariffs of the company.

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SECTION 5 – SPECIALITY SERVICES (continued)

- 5.2.2.12 Residential Lifeline customers are subject to wholesale rate obligations under Section 251C(4) of the Telecommunications Act of 1996
- 5.2.2.13 All outstanding charges, account balances and service restriction apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearages have been paid in full.
- 5.2.2.14 Any Lifeline customer who has a past due balance of toll charges will be treated with the appropriate Chapter 64 regulations. The residential toll restoral charge applies to Lifeline customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline Customer is toll restricted for a second occurrence the company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- 5.2.2.15 Toll blocking and toll control services will be provided at no charge to Lifeline Service subscribers, to the extent they are offered.
- 5.2.2.16 The Lifeline customer or the Lifeline customer's agent(s) cannot resell residential Lifeline Service.

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SECTION 6 – BUSINESS SERVICES**6.1 Nationsline North, Inc. Unbundled Business Service**

Nationsline North, Inc. Unbundled Business Service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Nationsline North, Inc. As the presubscribed carrier for local calling concurrent with enrollment for this service. Nationsline North, Inc. Unbundled business service provides customers with the option of selecting Nationsline Tennessee, Inc. For toll services.

6.1.1 Local Exchange Service

Local exchange service is billed in one (1) minute increments.

Monthly Rate	\$49.99
Rate Per Minute:	\$0.020

Service Connection Fee

One-time charge per line	
Per Line	\$100.00

This charge is waived for Customers migrated a connected line.

6.1.2 Toll Service

Toll service calls include intrastate toll calls and interstate toll calls. Toll calls will be billed in one (1) minute increments.

Intrastate Direct Dial Access	\$0.129
Interstate Direct Dial Access	\$0.059

6.1.3 Features:

Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing. Subject to availability can be purchased for \$5.00 per month per feature. Caller ID is available at a cost of \$10.00 per month.

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SECTION 6 – BUSINESS SERVICES

6.2 Termination of Domestic Usage

The “cost per minute” outlined in Section 4.5.1 above is based on the assumption that the customer will terminate at least 80% of its total domestic usage in a tandem owned and operated by a Regional Bell Operating Company (“RBOC”) and subject to such RBOC’s tariffed access charges. Nationsline Tennessee, Inc. will apply a surcharge of \$0.04 per minute of us to the number of minutes by which the customer’s non-RBOC termination (being defined as “the sum of outbound minutes which terminate in non-RBOC areas plus inbound (toll-free) minutes which originate in non-RBOC areas”) exceeds 20% of the customer’s total domestic usage. For purposes of this calculation, the Operating Company Number (“OCN”) of the originating or terminating ANI will be used. OCN numbers of 9000 and above are classified as RBOC and OCN numbers of below 9000 are classified as non-RBOC.

6.3 Bundled Business Service

Bundled Business Service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Nationsline Tennessee, Inc. as the presubscribed carrier for local calling concurrent with enrollment for this service. Cat Bundled Business Service provides Customers with the option of selecting Nationsline Tennessee, Inc. for toll services.

6.3.1 Package Price for Bundled Business Service

Primary Line, per month	\$59.99
Service Connection Fee, one-time charge per line	\$100.00
Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Nationsline Tennessee, Inc.	

6.3.2 Bundled Business Service includes the following:

Toll Service: Toll service calls include intrastate toll calls and interstate toll calls. Toll calls will be billed in one (1) minute increments.

Intrastate Direct Dial Access	\$0.129
Interstate Direct Dial Access	\$0.059

Local Service: A monthly allowance of 2000 free minutes of local calling. Local calls will be billed in one (1) minute increments.

Local calls within 2000 minute allowance

Direct Dial Access	\$0.00
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Local calls above 2000 minute allowance

Direct Dial Access	\$0.039
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SECTION 6 – BUSINESS SERVICES

6.3.3 Calling Features Package:

Caller ID, Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing included at no charge.

Calling Features are described in the residential service.

Line Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at a charge of **\$10.00 per month.**

6.4 Termination of Domestic Usage

The “cost per minute” outlined in Section 4.5.1 above is based on the assumption that the customer will terminate at least 80% of its total domestic usage in a tandem owned and operated by a Regional Bell Operating Company (“RBOC”) and subject to such RBOC’s tariffed access charges. Nationsline Tennessee, Inc. will apply a surcharge of \$0.04 per minute of us to the number of minutes by which the customer’s non-RBOC termination (being defined as “the sum of outbound minutes which terminate in non-RBOC areas plus inbound (toll-free) minutes which originate in non-RBOC areas”) exceeds 20% of the customer’s total domestic usage. For purposes of this calculation, the Operating Company Number (“OCN”) of the originating or terminating ANI will be used. OCN numbers of 9000 and above are classified as RBOC and OCN numbers of below 9000 are classified as non-RBOC.

6.5 Toll-Free Services

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Cat Business Service Customers who migrate their long distance service to another carrier, but who retain Nationsline Tennessee, Inc. as the local service provider will keep Cat Business Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.099
Monthly Recurring Charge, Per toll free access line:	\$20.00
Toll Free Service Installation:	\$20.00

Toll Free Service Installation charge is not applied when a customer migrates from another telephone

Vanity Toll Free Number Search: \$10.00

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6.5.1 The Company will make every effort to reserve toll free (i.e., 800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

6.5.2 The Company will participate in porting toll free numbers only when all charges incurred as a result of the toll free number have been paid.

6.5.3 Toll free numbers shared by more than one Customer, whereby a unique Personal Identification Number identifies individual Customers, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.

6.5.4 If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for use by another Customer

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SECTION 6 – BUSINESS SERVICES

6.6 Dedicated T1 Service

Dedicated T1 Service includes the following:

6.6.1 Customer channelized high capacity (1.544 Mbps) circuit between Customer premises and its serving office for connection to services provided by Nationsline Tennessee, Inc., for local exchange access for usage-sensitive local calling and toll calling. Each circuit supports up to 24 voice lines. The rates herein are for the portion of the service dedicated to voice applications;

6.6.2 Feature: Caller ID-Number Only.

Voice channels will be provisioned with Line Hunting upon Customer request, at the rates specified in this tariff

6.6.3 Rates and Charges

Monthly Recurring Charge: the underlying carrier provides The T1 circuit at a pass-through of costs to Nationsline Tennessee, Inc..

Rates for Minutes of Use:

6.6.3.1 Toll Service:

Toll service calls include intrastate toll calls and interstate toll calls. Toll calls will be billed in one (1) minute increments.

Intrastate Direct Dial Access	\$0.129
Interstate Direct Dial Access	\$0.059

6.6.3.2 Local Service: Local calls will be billed in one (1) minute increments.

Direct Dial Access	\$0.039
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6.6.3.3 Line Hunting:

Line hunting will be provided on all T1 voice channels at a charge of \$100 per month, per circuit.

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SECTION 6 – BUSINESS SERVICES**6.7 Miscellaneous Charges for Business Services**

<u>Service Order Charges</u>	
Primary Service Connection Charge	\$100.00
Secondary Service Connection Charge	\$100.00
Transfer of Service Charge, Primary Line	\$50.00
Transfer of Service Charge, Secondary Line	\$50.00
Technician Dispatch Charge	\$200.00
Service Order Charge	\$10.00
Toll Free Directory Listing	\$10.00
Missed Appointment Charge	\$100.00
 <u>Change Order Service Charges</u>	
Feature or Feature Pack Change Order	\$10.00
Toll Restriction Fee Order	\$10.00
Telephone Number Change Order	\$10.00
Long Distance Minutes Pack Change Order	\$10.00
Listing Change Charge	\$10.00
Record Change	N/A
 <u>Miscellaneous Charges</u>	
Duplicate Invoice	\$5.00
Call Detail Report	\$5.00

6.8 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Per occasion, per voice channel \$50.00

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SECTION 6 – BUSINESS SERVICES**6.9 Temporary Suspension/Restoration of Service**

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

Nonrecurring charge, per voice channel	\$50.00
Recurring charge, per voice channel	50% of regular service rates
Nonrecurring charge, per voice channel	\$50.00

6.10 Contract Service Arrangements

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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