

Local and Interexchange Services Tariff

**TARIFF SCHEDULE APPLICABLE TO
FACILITIES BASED LOCAL EXCHANGE AND INTEREXCHANGE
TELECOMMUNICATIONS SERVICES FURNISHED BY
NATIONSLINE, INC.
BETWEEN POINTS WITHIN THE STATE OF MARYLAND**

Issued: June 3, 2004

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Local and Interexchange Services Tariff

TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. **Paragraph Numbering Sequence** - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.1
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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CHECK SHEET

Sheets 1 through 36 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>Page</u>	<u>Number of Revision</u>	<u>Page</u>	<u>Number of Revision</u>
1	Original	28	2 nd Revised*
2	Original	28.1	Original*
3	2 nd Revised*	30	Revised
4	Revised	31	Revised
5	2 nd Revised*	31.1	Original
6	Original	32	Original
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21	Original		
22	Original		
23	Original		
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25	Original		
26	Original		
26.1	Original		
26.2	Original		
27	Revised		

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1 GENERAL

1.1 EXPLANATION OF SYMBOLS

- (C) – To signify a changed regulation
- (D) – To signify a discontinued rate or regulation
- (I) – To signify an increase in a rate
- (M) – To signify text or rates relocated without change
- (N) – To signify a new rate or regulation or other text
- (R) – To signify a reduction in a rate
- (S) – To signify reissued regulations
- (T) – To signify a change in text but no change in rate
- (Z) – To signify a correction

1.2 APPLICATION OF THE TARIFF

- 1.2.1 This tariff governs the Carrier's services that originate and terminate in Maryland. Specific services and rates are described elsewhere in this tariff.
- 1.2.2 The Company's services are available to all residential customers.
- 1.2.3 The Company's service territory is Statewide for long distance. For local calling the Company's exchanges and calling areas will be consistent with those of Verizon Maryland.

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1.3 DEFINITIONS

- 1.3.1 "Carrier," "Company" or "Utility" refers to NationsLine
- 1.3.2 "Commission" means the Maryland Public Service Commission.
- 1.3.3 "Completed call" is a person, answering machine, has answered a call, which the Company's network has determined, fax machine, computer modem device, or other answering device.
- 1.3.4 "Customer" means any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service.
- 1.3.5 "Residential" customer is a customer who has telephone service at a dwelling and who uses the service primarily for domestic or social purposes. All other customers are non-residential customers.
- 1.3.6 "Service" means any telecommunications service(s) provided by the Carrier under this tariff.
- 1.3.7 "Station" means a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

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2 RULES AND REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

The Company provides local exchange service using a combination of resale and UNE-L and some services to residential customers. UNE-P services are grand fathered. Interexchange services provided by the Company are provided only to customers who also subscribe to the Company's local services. These services are provided using 1+ dialing and are provided to the Customer in blocks of time billed at a set rate.

N/T

All services along the facilities between the point identified as the origination point and the point identified as the company's termination point will be furnished by the Company, its agents or contractors.

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2.2 OBLIGATIONS OF THE CUSTOMER

2.2.1 The customer shall be responsible for:

2.2.1.1 The payment of all applicable charges pursuant to this tariff;

2.2.1.2 Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.

2.2.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the Company's facilities and equipment installed on the customer's premises.

2.2.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.

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2 RULES AND REGULATIONS CON'T

- 2.2.1.5 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
- 2.2.1.6 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- 2.2.2 With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:
- 2.2.2.1 Any loss, destruction or damage to property of the Company or any third party, or injury to persons, including, but not limited to, employees or invitees of either the Company or the customer, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
- 2.2.2.2 Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer.
- 2.2.3 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.

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2 RULES AND REGULATIONS CON'T

2.2.4 The Company's services (as detailed in this tariff) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts, which are applicable to such connections.

2.2.5 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

2.3 LIABILITY OF THE COMPANY

2.3.1 In view of the fact that the customer has exclusive control over the use of service and facilities furnished by the Company, and because certain errors incident to the services and to the use of such facilities of the Company are unavoidable, services and facilities are furnished by the Company subject to the terms, conditions and limitations herein specified:

2.3.2 SERVICE IRREGULARITIES

2.3.2.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the service or facilities affected during the period such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities continues after notice and demand to Company.

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2 RULES AND REGULATIONS CON'T

2.3.2.2 The Company shall not be liable for any act or omission of any connecting carrier, underlying carrier or local exchange Company except where Company contracts the other carrier; for acts or omission of any other providers of connections, facilities, or service; or for culpable conduct of the customer or failure of equipment, facilities or connection provided by the customer.

2.3.3 CLAIMS OF MISUSE OF SERVICE

2.3.3.1 The Company shall be indemnified and saved harmless by the customer against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising directly or indirectly from material transmitted over its facilities or the use thereof; against claims for infringement of patents arising from combining or using apparatus and systems of the customer with facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Company.

2.3.3.2 The Company does not require indemnification from the customer where the action for which it is seeking indemnification is based on a claim of negligence by the Company.

2.3.4 DEFACEMENT OF PREMISES

2.3.4.1 The Company is not liable for any defacement of, or damage to, the customer's premises resulting from the furnishing of service or the attachment of equipment and facilities furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company.

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2 RULES AND REGULATIONS CON'T

2.3.5 Facilities and Equipment in Explosive Atmosphere, Hazardous or Inaccessible Locations

2.3.5.1 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. Company shall be indemnified, defended and held harmless by the customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service and not due to the gross negligence or willful misconduct of the Company.

2.3.6 SERVICE AT OUTDOOR LOCATIONS

2.3.6.1 The Company reserves the right to refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment and facilities furnished by the Company at such locations. The customer shall likewise indemnify and save the Company harmless from and against injury to or death of any person, which may result from the location, and use of such equipment and facilities.

2.3.7 WARRANTIES

2.3.7.1 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATON OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2 RULES AND REGULATIONS CON'T

2.3.7.2 Acceptance of the provisions of Section 2.3 by the Commission does not constitute its determination that any disclaimer of warranties or representations imposed by the Company should be upheld in a court of law.

2.3.8 LIMITATION OF LIABILITY

2.3.8.1 Nothing in this tariff shall be construed to limit the Company's liability in cases of gross negligence or willful misconduct.

2.4 APPLICATION FOR SERVICE

2.4.1 MINIMUM CONTRACT PERIOD

2.4.1.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business customer notifies the Company within twenty days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

2.4.1.2 Except as provided in 2.4.2.1, the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to customers to the day the succeeding directory is first distributed to customers.

2.4.1.3 The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service.

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2.4.2 CANCELLATION OF SERVICE

2.4.2.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.

2.4.2.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;

2.4.2.2.A The total costs of installing and removing such facilities; or

2.4.2.2.B The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any applicable installation and termination charges.

2.4.2.3 Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2.5 PAYMENT FOR SERVICE

2.5.1 Service will be billed directly by the Company on a monthly basis and is due and payable upon receipt or as specified on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in Section 2.14 of this tariff.

2.5.2 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.

2 RULES AND REGULATIONS CON'T

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- 2.5.3 The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made on the customer's initial bill.

Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.

- 2.5.4 If the Company provides service under a term plan (1,3,5 years, etc.) and (1) automatically renews the contract, and (2) imposes a penalty for early cancellation by the customer, then the customer shall be notified 60 days in advance of the customer's current contract expiration date.
- 2.5.5 While it is the Company's intent not to offer the customer usage sensitive services, if the customer does incur usage sensitive charges, the customer will be billed as soon as practical and the customer may be disconnected if payment is not received as provided in Section 2.14.

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2 RULES AND REGULATIONS CON'T

2.6 CUSTOMER DEPOSITS

2.6.1 Company does not collect customer deposits.

2.7 LATE PAYMENT CHARGES

2.7.1 The Carrier agrees to abide by the regulations governing late payment charges as specified by COMAR 20.30.03. as amended from time to time.

2.7.2 Any charges that are disputed by a customer shall not be subject to late payment charges regardless of the outcome of the dispute.

2.7.3 The Company will consider delinquent and apply late payment charges on bills not paid within 20 days of the billing invoice date in the case of residential customers and within 15 days of the billing invoice date in the case of all non-residential customers in accordance with COMAR Sections 20.30.03.01A and 20.30.03.01B, respectively.

2.7.4 Late payment fees will be computed at a rate not to exceed **1.5%** per month, for the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with COMAR 20.30.03.01.A(1).

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2 RULES AND REGULATIONS CON'T

2.8 CUSTOMER COMPLAINTS AND BILLING DISPUTES

2.8.1 Customers may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.

2.8.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the customer to:

Office of External Relations
Maryland Public Service Commission
6 St. Paul Street
Baltimore, MD 21202

410-767-8028 (Office of External Relations)
410-767-8000 (Main PSC number)
1-800-492-0474 (Toll-free PSC number)

2.8.3 The Company provides the following toll free number **(1-800-477-1224)** for customers to contact the carrier in accordance with COMAR 20.45.04.02.B.

2.8.4 The Company will not collect attorney fees or court costs from customers.

2.9 ALLOWANCE FOR INTERRUPTIONS IN SERVICE

2.9.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, or billed for, by the Company. The Carrier agrees to abide by the regulations associated with interruptions in service as specified by Code of Maryland Regulations 20.45.05.09 as amended from time to time.

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2 RULES AND REGULATIONS CON'T

2.10 TAXES AND FEES

- 2.10.1 All state and local taxes and fees shall be listed as separate line items on the customer's bill.
- 2.10.2 If a municipality, other political subdivision or local agency of government, or the Commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.10.3 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

2.11 RETURNED CHECK CHARGE

The charge for a returned check is **\$25.00**.

2.12 DIRECTORY ASSISTANCE CALL ALLOWANCE

Residential customers shall receive six free directory assistance calls per month with two requests per call. A maximum of 20 directory assistance calls is allowed per month for non-impaired customers. Charges will not be levied for Directory Assistance on an individual who suffers from a physical or visual disability that precludes the use of a telephone directory. After the allowance, the calls will be billed at **\$0.75** per call in the local calling area. Operator completed calls will have an additional charge of **\$0.50** per completed call.

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2.13 SPECIAL CUSTOMER ARRANGEMENTS

In cases where a customer requests special or unique arrangements which may include but are not limited to engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this tariff, the Company, may provide the requested services. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the customer for the provisioning of such arrangements.

2 Rules And Regulations Con't

2.14 TERMINATION OF SERVICE:

2.14.1 DENIAL OF SERVICE WITHOUT NOTICE

The Company may discontinue service without notice for any of the following reasons:

- 2.14.1.1 Hazardous Condition. For a condition on the customer's premises determined by the Company to be hazardous.
- 2.14.1.2 Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.14.1.3 Tampering With Company Property. Customers tampering with equipment furnished and owned by the Company.
- 2.14.1.4 Unauthorized Use of Service. Customer's unauthorized use of service by any method, which causes hazardous signals over the Company's network.
- 2.14.1.5 Illegal use of Service. Customer's use of service or equipment in a manner to violate the law.

2 RULES AND REGULATIONS (CON'T)

2.14.2. DENIAL OF SERVICE REQUIRING NOTICE

2.14.2.1 The Company may deny service for any of the following reasons provided it has notified the customer of its intent, in writing, to deny service and has allowed the customer a reasonable time of not less than 10 days in which to remove the cause for denial:

2.14.2.1.A Non-compliance with Regulations. For violation of or non-compliance with regulations contained in Code of Maryland Regulations 20.45.04, or for violation of or non-compliance with the Company's tariffs on file with the Commission.

2.14.2.1.B Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Maryland Public Service Commission.

2.14.2.1.C Refusal of Access. For failure of the customer to permit the Company to have reasonable access to its equipment.

2.14.2.1.D Non-payment of Bill.

2.14.2.1.D.1 For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least 5 days, excluding Sundays and holidays in which to make settlement before his service is denied.

2 RULES AND REGULATIONS CON'T

- 2.14.2.1.D.2 In cases of bankruptcy, receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than 5 days notice may be given if necessary to protect the Company's revenues.
- 2.14.2.1.D.3 Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.
- 2.14.2.1.D.4 Failure to Comply with Service Conditions. For failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.
- 2.14.2.1.D.5 Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.
- 2.14.2.1.D.6 Failure to Pay Increased Deposit Required. For failure of the customer to pay an increased security deposit when warranted by the Company to protect its revenue in accordance with Code of Maryland Regulations 20.45.04.

2 RULES AND REGULATIONS (CON'T)

2.14.3. INSUFFICIENT REASONS FOR DENIAL OF SERVICE

2.14.3.1 The following may not constitute cause for refusal of service to a present or prospective customer:

2.14.3.1.A Failure of a prior customer to pay for service at the premises to be serviced;

2.14.3.1.B Failure to pay for a different class of service for a different entity;

2.14.3.1.C Failure to pay the bill of another customer as guarantor of that bill;

2.14.3.1.D Failure to pay directory advertising charges;

2.14.3.1.E Failure to pay an undercharge as described in the Code of Maryland Regulations 20.45.04.01.D.(2); or

2.14.3.1.F Failure to pay an outstanding bill that is over 7 years old, unless the:

2.14.3.1.F.1 Customer signed an agreement to pay the outstanding bill before the expiration of this period;

2.14.3.1.F.2 Outstanding bill is for service obtained by the customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or

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2 RULES AND REGULATIONS CON'T

2.14.3.1.F.3 Outstanding bill is for service obtained by the customer by means of an application made:

- (i) In a fictitious name,
- (ii) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,
- (iii) In the name of a third party without disclosing that fact or without authority from the third party, or
- (iv) Without disclosure of a material fact or by misrepresentations of a material fact.

2.14.3.2 This regulation applies to both residential and nonresidential classes of service.

2 RULES AND REGULATIONS CON'T

2.15 UNLAWFUL USE OF SERVICE

2.15.1 Service shall not be used for any purpose in violation of law or for any use as to which the customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a customer when:

2.15.1.1 An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or

2.15.1.2 The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.

2.15.2 If service has been physically disconnected by law enforcement officials at the customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoral of service charges and other applicable service charges, the Company shall promptly restore such service.

2.16 INTERFERENCE WITH OR IMPAIRMENT OF SERVICE

Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

2 RULES AND REGULATIONS CON'T

2.17 TELEPHONE SOLICITATION BY USE OF RECORDED MESSAGES

2.17.1 Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.18 INCOMPLETE CALLS

2.18.1 There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the customer notifies the Company of the error.

2.19 OVERCHARGE/UNDERCHARGE

2.19.1 Overcharge/undercharge provisions will be in accordance with COMAR 20.45.04.01.

2.19.2 When a customer has been overcharged, the amount shall be refunded or credited to the customer.

Local and Interexchange Services Tariff

3 DESCRIPTION OF SERVICES

3.1 TRIAL SERVICES

3.1.1 The Company may offer new services, not otherwise tariffed, from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the trial offering must be either withdrawn or made available on permanent basis.

3.2 PROMOTIONAL OFFERINGS

3.2.1 The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Promotional offerings are limited to a maximum of six months at which time the promotional offering must be either withdrawn or made available on a permanent basis. All promotions, regardless of whether services are given away for free, are subject to Commission approval.

3.3 INDIVIDUAL CASE BASIS ("ICB") OFFERINGS

3.3.1 The tariff may not specify the price of a service in the tariff as "ICB. The Company may or may not have an equivalent service in its the tariff on file with the Commission, and the quoted ICB rates may be different than the tariffed rates. An ICB must be provided under contract to a customer and the contract filed (can be under seal) with the Commission. All customers have non-discriminatory access to requesting the service under an ICB rate.

Local and Interexchange Services Tariff

3 DESCRIPTION OF SERVICES

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3.4 Service Areas

The following is a description of service areas where the company provides service using its own switch. While the Company uses its own switch, the incumbent provider is still Verizon who owns the central office. This service areas are defined by rate center, LATA and CLLI code for clear demarcation of the areas where service is provided using the company switch.

LATA	Rate Center	CLLI Code	LATA	Rate Center	CLLI Code
236	ASHTON 1 MD	LARLMDLR	238	ABERDEEN MD	ABRDMDAB
236	GAITHERSBGMD	GTBGMDGB	238	ABERDEEN MD	BLTMMDCH
236	GAITHERSBGMD	LARLMDLR	238	ANNAPOLIS MD	ANNPMDAN
236	LAUREL 1 MD	LARLMDLR	238	ANNAPOLIS MD	BLTMMDCH
236	LXGPK GTMLMD	LXPKMDLX	238	ARBUTUS MD	ARBTMDAR
236	WALDORF MD	WDRFMDWD	238	BALTIMORE MD	ARBTMDAR
236	WASH SZ03 MD	HYVLMDCM	238	BALTIMORE MD	BLTMMDED
236	WASH SZ03 MD	HYVLMCRI	238	BALTIMORE MD	BLTMMDFR
236	WASH SZ04 MD	HYVLMDCM	238	BALTIMORE MD	BLTMMDLB
236	WASH SZ04 MD	HYVLMCRH	238	BALTIMORE MD	BLTMMDMD
236	WASH SZ04 MD	HYVLMCRI	238	BALTIMORE MD	BLTMMDUV
236	WASH SZ04 MD	LDVRMDLO	238	BALTIMORE MD	BLTMMDWL
236	WASH SZ05 MD	CPHGMDCA	238	BALTIMORE MD	BLTMMDYK
236	WASH SZ05 MD	LDVRMDLO	238	BALTIMORE MD	BRKLMDBK
236	WASH SZ05 MD	STLDMDSL	238	BALTIMORE MD	WDLWMDWL
236	WASH SZ05 MD	TMHLMCRH	238	BEL AIR MD	BLTMMDCH
236	WASH SZ06 MD	OXHLMDOH	238	BRKLYNPKLMM	BRKLMDBK
236	WASH SZ06 MD	TMHLMCRH	238	CARDIFF MD	BLTMMDCH
236	WASH SZ06 MD	WDRFMDWD	238	CATONSVL MD	BLTMMDCH
236	WASH SZ10 MD	GTBGMDGB	238	CHASE MD	BLTMMDCH
236	WASH SZ13AMD	HYVLMCRI	238	COCKYSVL MD	BLTMMDCH
236	WASH SZ13AMD	LARLMDLR	238	COLUMBIA MD	BLTMMDCH
236	WASH SZ13BMD	LARLMDLR	238	DUNDALK MD	BLTMMDCH
236	WASH SZ14AMD	LARLMDLR	238	EDGEWOOD MD	ABRDMDAB
236	WASH SZ16 MD	TMHLMCRH	238	EDGEWOOD MD	BLTMMDCH
236	WATERLOO 1MD	BLTMMDCH	238	EDGEWOOD MD	EDWDMDEG
236	WATERLOO 1MD	LARLMDLR	238	ELKRIDGE MD	BLTMMDCH
236	WATERLOO 2MD	LARLMDLR	238	ELKTON MD	BLTMMDCH

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LATA	Rate Center	CLLI Code	LATA	Rate Center	CLLI Code
238	ESSEX MD	BLTMMDCH	240	CUMBERLAND MD	FRDRMDFR
238	ESSEX MD	BLTMMDFR	240	DAMASCUS 1 MD	FRDRMDFR
238	ESSEX MD	ESSXMDEX	240	FREDERICK MD	FRDRMDFR
238	FORK MD	ABRDMDAB	240	HAGERSTOWN MD	FRDRMDFR
238	FORK MD	BLTMMDCH	240	HAGERSTOWN MD	HGTWMDHG
238	FORK MD	EDWDMDEG	240	MIDDLETOWN MD	FRDRMDFR
238	GLENBURNIE MD	BLTMMDCH	240	MOUNT AIRY MD	FRDRMDFR
238	GLENBURNIE MD	GLBRMDGL	240	MYERSVILLE MD	FRDRMDFR
238	LAUREL 1 MD	BLTMMDCH	240	MYERSVILLE MD	HGTWMDHG
238	NORTH EAST MD	BLTMMDCH			
238	NORTH BEACH MD	ANNPMDAN	242	BERLIN MD	SLBRMDSB
238	PARKVILLE MD	BLTMMDCH	242	BISHOPVILLE MD	SLBRMDSB
238	PIKESVILLE MD	BLTMMDCH	242	CHESTERTN MD	SLBRMDSB
238	PRINCE FRED MD	ANNPMDAN			
238	PT DEPOSIT MD	BLTMMDCH			
238	RANDALL ST MD	BLTMMDCH			
238	REIDTERSTN MD	BLTMMDCH			
238	SEVERN 1 MD	ANNPMDAN			
238	SEVERN 1 MD	GLBRMDGL			
238	SEVERNAPK1 MD	ANNPMDAN			
238	SILVER RUN MD	BLTMMDCH			
238	SYKESVILLE MD	BLTMMDCH			
238	TOWSON MD	BLTMMDCH			
238	TOWSON MD	BLTMMDYK			
238	WASH SZ04 MD	BLTMMDCH			
238	WATERLOO 1 MD	BLTMMDCH			
238	WESTMINSTR MD	BLTMMDCH			
238	WOODLAWN MD	BLTMMDCH			
238	WOODLAWN MD	WDLWMDWL			

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4 4 RATES AND CHARGES

4.1 CALCULATION OF RATES

This section has been deleted time of day and day of week call is made do not effect the pricing of the call.

4.2 REFERRAL PROGRAM

4.2.1. Company will provide incentives to Customer's to refer others to the Company. The referred customer will be required to subscribe to the Company's service and the referred customer must remain a customer for at least 30 days. In order to qualify for the incentives the referred customer must provide the name of the existing Customer who made the referral upon ordering the new service. The credit is applied only once to the Customers' next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash.

4.2.2. Referral Credit: **\$20.00** for the referring customer. The referred Customer will receive **500** minutes of long distance.

Local and Interexchange Services Tariff

4 RATES AND CHARGES CON'T

4.3.F NationsLine Facility Packages

Where available the company uses its own switch to provide service. In areas where the company's own switches are used specially priced packages are available there is a \$20.00 connection fee to activate any of the service packages.

4.3.1 The **NationsLine Bronze Package** is provided using the company's own switch and is available only in areas where the company can provide service using its own switch. The basic service includes unlimited local and regional calling at the price of **\$24.99**, with a twelve-item feature package, the features include Caller ID, Call Waiting, Call Waiting ID, Call Forwarding, Call Return, Three-way calling, Speed Dial 30, Select Caller Block, Caller ID Block, Call Reject, Priority Call, Call Redial, plus one hour of long distance dialing no additional monthly charge. Additional long distance dialing is available and will be back billed to the customer's account at the rates specified in Section 4. **This package has been grand fathered as of November 1, 2005**

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4.3.1.R The **NationsLine_____ Package** is provided using the Company's own switch and is available only in areas where the Company can use it's own switch to provision service. This service is **\$29.99** and includes the features include Caller ID, Call Waiting, Call Waiting ID, Call Forwarding, Call Return, Three-way calling, Speed Dial 30, Select Caller Block, Caller ID Block, Call Reject, Priority Call, Call Redial, plus one hour of long distance dialing no additional monthly charge.

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N

4.3.2 The standard NationsLine Package includes everything list above plus Call Forwarding Busy; Call Forwarding No Answer; Call Transfer; Revertive Call; Selective Call Acceptance; Selective Call Forwarding. This package is available for **\$39.99**.

4.3.3 **NationsLine Silver Package** includes everything offered in the Bronze package plus your choice of Unlimited Long Distance or High Speed DSL Internet. This package is available for **\$49.99**.

4.3.4 **NationsLine Gold Package** provides all services available in the Bronze package plus both Unlimited Long Distance and High Speed DSL Internet for **\$59.99**.

4 RATES AND CHARGES CON'T

4.3.F NationsLine Facility Packages

(Information on this page was originally found on page 28)

4.3.U Some customers service is still provisioned using UNE-P service. This way of provisioning service has been rendered obsolete by the TRO. Customers whose service is provided this way can and will continue to receive service furnished in this manner, until suspension or termination of the service. UNE-P is grand fathered and remains available only to customers receiving it. It will not effect the customers ability to make changes so long as service remains active and current.

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Local and Interexchange Services Tariff

4 RATES AND CHARGES CON'T

4.3.R Resale Service

Customers not in areas service by the company's facilities will be provided service using resale.

Nonrecurring Connection Charges \$20.00

Monthly Recurring Charges:

- Each Service Line \$39.99

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

Three Way Calling		
Call Forward Busy		
Call Forward Don't Answer		
Call Forward Variable		
Call Waiting		
Speed Calling		
Call Return		
- Each feature	\$5.00	
Caller ID	\$10.00	
Voice Mail – where available	\$10.00	

One hour of free long distance is provided with resale service. Long distance is available using a 1-800 access number. Any additional use is billed at \$0.079 per minutes instate toll calling. International calling is billed at higher rates and information is provided in the Company's product and service guide. Per minute usage for state to state can be found in the product and service guide as well.

Local and Interexchange Services Tariff

4 RATES AND CHARGES CON'T

4.4 FEATURES

4.4.2 Feature Descriptions. (Some of this information was previously found on page 29)

M/T

The following feature are available with the company's services no all of the following features are available with resale service. The features available with resale are outlined with that service in section 4.2.R. Custom calling features that are accessed on a per use basis will be billed back at \$1.00 per use.

N/T/M

4.4.2.1 CALLER ID WITH NAME - Allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE. In areas where Caller ID with Name is not available, Caller ID, which only displays the incoming telephone number, will be substituted.

M

4.4.2.2 THREE WAY CALLING - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

M

4.4.2.3 CALL FORWARDING - incoming calls may be transferred to another telephone number by dialing a prefix code and the telephone number you wish to transfer the service to. Calls forwarded by this feature are subject to local usage and long distance charges. The quality of the forwarded call cannot be guaranteed.

4.4.2.4 CALL RETURN - allows the Customer to dial the last incoming caller without having to know the telephone number of the caller. If the number is busy, the Customer hears a recorded message. Once the line is clear the Customer hears a special ring indicating that the call can now be placed. This service can be activated on a monthly basis or as a pay per use feature.

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4 RATES AND CHARGES CON'T

4.4.2 Feature Descriptions. Sections 4.4.6 and 4.4.7 were previously on page 30

- 4.4.2.5 CALL WAITING OR CALL WAITING WITH CALLER ID WITH NAME - Call Waiting is available in all areas, Call Waiting with Caller ID with Name will be provided where available. This service provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. If the Customer has Call Waiting with Caller ID with name the Customer will also be able to see the caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first caller hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e. CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the caller's telephone number, will be substituted. Speed Dial 30 allows the Customer to program in up to 30 numbers that can be dial by using one or two digits. M
- 4.4.2.6 Speed Dial 30 this feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available with a 30 number capacity. The listed can only accommodate a number consisting of 15 digits or less. M
- 4.4.2.7 Unlisted Number is provided at an additional \$5.00 per line.
- 4.4.2.8 Many features such as Three-Way Calling and Return Call can be accessed on a per usage basis. When this type of feature is used, an additional charge of \$1.00 per use will be assessed.
- 4.4.2.9 Select Call Block allows the subscriber to create a reject list of numbers. Calls from these numbers receive a fast busy signal and the subscribers telephone does not ring. N
|
N
- 4.4.2.10 Call Forwarding Busy allows the subscriber to forward calls when their line is busy. N

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4 RATES AND CHARGES CON'T

4.4.2 Feature Descriptions. Sections 4.4.18

- | | | |
|----------|--|-----------------------|
| 4.4.2.11 | Call Forwarding No Answer allows subscribers to forward incoming call when they are not available to answer | N
N |
| 4.4.2.12 | Call Reject Allows the subscriber to reject calls from person who have blocked their caller id. | N
N |
| 4.4.2.13 | Call Transfer Allows the subscriber to transfer a call to another number. | N |
| 4.4.2.14 | Revertive Call Allows the caller to set up a talk path with other telephones on a single line. Subscriber dials their own telephone number, listens for a confirmation tone and hangs up to allow all telephones on the line to ring. | N

N |
| 4.4.2.15 | Selective Call Acceptance Allows the subscriber to receive incoming calls only from a specific list of up to 10 numbers. An incoming call from a number that is not on the list routes to an announcement that states the party will not receive the call. The subscriber is not notified when a call is rejected. | N

N |
| 4.4.2.16 | Selective Call Forwarding allows subscribers to forward calls from preselected numbers, up to ten numbers, to another telephone number. When activated only calls from the selected numbers will be forwarded. | N

N |
| 4.4.2.17 | Caller ID Block Blocks the subscribers number (Caller ID) delivery on all outgoing calls. Calls can be unblocked on a call by call basis by dialing *89 | N
N |
| 4.4.2.18 | Call Back allows a subscriber to manage outgoing calls by making a call to the last number called. After making the call the subscriber hangs up and then enters *66. This allows the called line to be checked periodically for 30 minutes. When both lines are idle, the calling party hears a special ring. When the caller picks up the called party's line rings. | N

N |
| 4.4.2.19 | Call Trace allows the customer to request a trace of the last call received. The results of this trace are provided to law enforcement only. This service is billed on a per use of \$1.30 per successful completion basis only. | N

N |

Local and Interexchange Services Tariff

4. RATES AND CHARGES CON'T

4.5 MINUTE OF USE RATES

4.5.1 INTRALATA RATE

\$0.019 per minute of use billed in whole minutes

4.5.2 INTRASTATE RATE

\$0.079 per minute of use billed in whole minutes

4.5.3 INTERSTATE RATE

\$0.049 per minute billed in whole minute increments.

4. RATES AND CHARGES CON'T

4.6 SERVICE ORDER AND CHANGE CHARGES

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

4.6.1 SERVICE ORDER CHARGES

4.6.1.1 Primary Service Connection Charge **\$20.00** - Applies to requests for initial connection or establishment of telephone service to the Company. This amount is paid in two equal payments of **\$10.00**

4.6.1.2 Transfer of Service Charge **\$30.00**- Applies when a Customer requests a move or change in physical location. This charge applies whether a Customer changes telephone number or not.

4.6.1.3 Number Change Charge \$20.00 – Applies to Customer requested telephone number changes

4.6.1.4 4.9.1.4 Line Changes such as the adding of features after the initial service order has been worked will be assessed a line change charge of \$20.00

4.6.1.5 4.9.1.5 There will be a \$25.00 charge for all check returned for insufficient funds. The fee plus the amount of the check will be require to be paid within 10 days or the account will be suspended.

4.6.2 TECHNICIAN DISPATCH CHARGE - \$35.00 for field dispatch plus \$15.00 for each 15 minutes or fraction thereof. This charge will be explained to the Customer prior to dispatch and the customer will be required to agree to the dispatch charges prior to the technician being dispatched.

5.0 INTRALATA TOLL PRESUBSCRIPTION

5.1 GENERAL

IntraLATA toll presubscription is a procedure whereby an end user may select and designate an IntraLATA Toll Provider ("ITP") to access IntraLATA toll calls without dialing an access code. The end user may designate an ITP for IntraLATA toll, a different carrier for Interlata toll, or the same carrier for both. This ITP is referred to as the end user preferred IntraLATA toll provider.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user of Pay Telephone Service Provider selects a carrier as its preferred IntraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Pay Telephone Service Provider without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D ("FGD") Switched Access Service to qualify as an IntraLATA toll provider. All ITPs must submit a Letter of Intent ("LOI") to the Telephone Company at least twenty days prior to the IntraLATA toll-presubscription-conversion date or, if later, forty-five days prior to the date on which the carrier proposed to begin participating in IntraLATA toll presubscription.

Selection of an ITP by an end user is subject to the terms and conditions in Section 5.2.

5 INTRALATA TOLL PRESUBSCRIPTION CON'T

5.2 PRESUBSCRIPTION CHARGE APPLICATION

5.2.1 90-DAY INITIAL FREE PRESUBSCRIPTION CHOICE FOR EXISTING USERS

Existing end users may exercise an initial free presubscription choice, either by contacting the Telephone Company, or by contacting the ITP directly. The initial free choice must be made within ninety days following implementation of IntraLATA toll presubscription. End user choices that constitute exercising the free choices are:

Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.

Choosing no carrier as a primary carrier, thus requiring 101-XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company.

Following an existing end user's free selections, any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge, as set forth in 5.7.1 following.

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5 INTRALATA TOLL PRESUBSCRIPTION CON'T

5.2 PRESUBSCRIPTION CHARGE APPLICATION

5.2.2 INITIAL FREE PRESUBSCRIPTION CHOICE FOR NEW USERS

New end users (including an existing customer who orders an additional line) who subscribe to service after the presubscription implementation date will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon an IntraLATA toll carrier at the time, the customer will have thirty days following completion of the service request to make an IntraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make IntraLATA toll calls. The free selection period available to new end users or Pay Telephone Service Providers is the period within thirty days of installation of the new service.

INITIAL FREE SELECTIONS AVAILABLE TO NEW END USER ARE:

1. Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.
2. Choosing no carrier as a primary carrier, thus requiring 101-XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company.
3. Following a new end user's or Pay Telephone Service Provider's free selections, any change made more than 30-days after presubscription is implemented is subject to a nonrecurring charge, as set forth in 5.7.1 following.

5.2.3 CHARGE FOR INTRALATA TOLL PRESUBSCRIPTION

After expiration of the initial free presubscription choice period for new customers, as specified above, or existing customers, the end user or ITP will be assessed an IntraLATA Toll presubscription charge as specified in 5.7.1.

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5 INTRALATA TOLL PRESUBSCRIPTION CON'T

5.2.4 CANCELLATION OF INTRALATA TOLL PRESUBSCRIPTION BY AN ITP

If an ITP elects to discontinue Feature Group D service after implementation of the IntraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred IntraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP and state that the canceling ITP will pay the PIC change charge. The ITP must provide written notification to COMPANY that this activity has taken place.

5.3 END USER CHARGE DISCREPANCY
("ANTI-SLAMMING MEASURE")

5.3.1 When a discrepancy is determined regarding an end user's designation of a preferred IntraLATA toll carrier, the following applies depending upon the situation described:

A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.

When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.

5.3.2 VERIFICATION OF ORDERS FOR TELEMARKETING

No ITP shall submit to the Telephone Company a PIC change order generated by outbound telemarketing unless, and until, the order has first been conformed in accordance with the following procedures:

5.3.2.1 The ITP has obtained the customer's written authorization to submit the order that explains what occurs when a PIC is changed and confirms:

5 INTRALATA TOLL PRESUBSCRIPTION CON'T

- 5.3.2.1.A The customer's billing name and address and each telephone number to be covered by the PIC change order;
 - 5.3.2.1.B The decision to change the PIC to the ITP; and
 - 5.3.2.1.C The customer's understanding of the PIC change fee; or
- 5.3.2.2 The ITP has obtained the customer's electronic authorization, placed from the telephone number(s) on which the PIC is to be changed, to submit the order that confirms the information described in 5.3.2.1 preceding to confirm the authorization; or
- 5.3.2.3 An appropriately qualified and independent third party operating in a location physically separate from the outbound telemarketing representative has obtained the customer's oral authorization to submit the PIC change order that confirms and includes appropriate verification date (e.g., the customer's date of birth or social security number).
- 5.3.3 The Company will follow the Federal Communications Commission's and the Maryland Public Service Commission's (if issued) regulations regarding slamming. The Company will not impose a penalty or charge for unauthorized IntraLATA toll provider changes.
- 5.3.4 The customer owns the exclusive right to select the PIC of their choice, and may choose to migrate from one carrier to another at any time. There is no reason a carrier may refuse to release a customer who has stated their intent to select a different carrier.

5 INTRALATA TOLL PRESUBSCRIPTION CON'T

5.4 INTRALATA PREFERRED CARRIER FREEZE SELECTION

The Company will offers a preferred carrier freeze option to all customers on a nondiscriminatory basis regardless of the customer's carrier selection at no charge to the end user. The preferred carrier freeze option prevents a change in the end-user's IntraLATA toll provider unless the end users request a change in carrier.

End users may request a preferred carrier freeze on their IntraLATA toll service as a means of protection from unauthorized IntraLATA PIC changes. The Company will only accept preferred carriers freezes either orally or in writing from end users. The preferred carrier freeze will be offered on a per line basis.

The Federal Communications Commission and the Maryland Public Service Commission accepted the use of three-way calls to remove PIC freezes when the customer's IntraLATA toll presubscription choice has been frozen. Carriers must still follow the verification procedures for PIC changes of the Federal Communications Commission (e.g., independent 3rd party verification, written letter of agency from customer, electronic authorization) and the Maryland Public Service Commission (if issued). The carriers will impose and/or lift preferred carrier freeze request in accordance with Chapter 1 of Title 47 of the Code of Federal Regulation, Section 64.1190

The customer owns the exclusive right to select the PIC freeze option on a per line basis, and may choose to unfreeze their PIC at any time in order to migrate form one carrier to another at any time. There is no reason a carrier may refuse to remove a PIC freeze from the line of a customer who has stated their intent to select a different carrier.

5.5 MARKETING OF PIC FREEZE OPTION

The Company will not market the PIC freeze option to Customers within a 90-day period after implementation, i.e., 90 days following the Effective Date of this tariff. However, the freeze option is available during that period on Customer request.

Local and Interexchange Services Tariff

5.0 INTRALATA TOLL PRESUBSCRIPTION CON'T

5.6 INFORMATIONAL NOTICE TO CUSTOMERS

The Company will provide written notification to customers of their IntraLATA presubscription options and rights within 30 days of subscribing for service. Notification will not contain information on PIC-freeze service.

5.7 RATES AND CHARGES

5.7.1	Charge for ITP Carrier Change	\$5.00
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Local and Interexchange Services Tariff

Section 6 – Promotions

6.1 Hagerstown Promotion

NationsLine Gold Package can provide the following features Caller ID, Call Waiting, Call Waiting ID, Call Forwarding, Call Return, Three-way calling, Speed Dial 30, Select Caller Block*, Caller ID Block*, Call Reject, Priority Call, Call Redial, plus both Unlimited Long Distance and High Speed DSL Internet for.

* As these features can effect who a customer can call or receive calls from, some service blocks calls where caller ID is blocked, and Selective Caller Block only allows pre-selected numbers to dial the customers telephone, these features are provided upon request of the customer

This package is priced at **\$59.99** but for three months the customers in the Hagerstown area can have NationsLine Gold for **\$39.99. After the initial three months the service will be billed at \$59.99.**